

# SERVICE MANUAL

## Series PKA

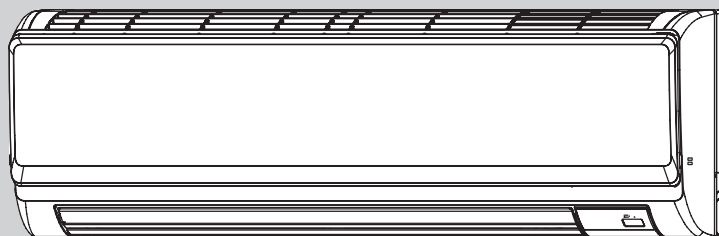
## Wall Mounted

**R32/R410A**
**Indoor unit**  
**[Model Name]**
**[Service Ref.]**
**PKA-M35HA**
**PKA-M35HA**
**PKA-M35HA-ER**
**PKA-M35HA-ER**
**PKA-M50HA**
**PKA-M50HA**
**PKA-M50HA-ER**
**PKA-M50HA-ER**
**PKA-M35HAL**
**PKA-M35HAL**
**PKA-M35HAL-ER**
**PKA-M35HAL-ER**
**PKA-M50HAL**
**PKA-M50HAL**
**PKA-M50HAL-ER**
**PKA-M50HAL-ER**

Notes:

- Added  
PKA-M35HA-ER,  
PKA-M50HA-ER,  
PKA-M35HAL-ER, and  
PKA-M50HAL-ER  
in REVISED EDITION-A.

OCH660 is void.


**INDOOR UNIT**

## CONTENTS





1. REFERENCE MANUAL.....	2
2. SAFETY PRECAUTION.....	3
3. PARTS NAMES AND FUNCTIONS.....	8
4. SPECIFICATIONS.....	13
5. NOISE CRITERION CURVES.....	14
6. OUTLINES AND DIMENSIONS.....	15
7. WIRING DIAGRAM.....	16
8. REFRIGERANT SYSTEM DIAGRAM.....	18
9. TROUBLESHOOTING.....	19
10. FUNCTION SETTING.....	35
11. SPECIAL FUNCTION .....	36
12. DISASSEMBLY PROCEDURE.....	38

**PARTS CATALOG (OCB660)**
**Mr. SLIM**

## OUTDOOR UNIT'S SERVICE MANUAL

Model name	Service Ref.	Service manual No.
PUZ-ZM35/50VKA PUZ-ZM71VHA	PUZ-ZM35/50VKA(-ET) PUZ-ZM71VHA(-ET)	OCH653 OCB653
PUZ-ZM100VKA PUZ-ZM140VKA PUZ-ZM100YKA PUZ-ZM140YKA	PUZ-ZM100VKA.UK PUZ-ZM140VKAR1.UK PUZ-ZM100YKA.UK PUZ-ZM140YKAR1.UK	OCH654 OCB654
PUZ-M100VKA PUZ-M140VKA PUZ-M100YKA PUZ-M140YKA	PUZ-M100VKA PUZ-M140VKA PUZ-M100YKA PUZ-M140YKA	OCH707 OCB707
PUHZ-ZRP35/50VKA2 PUHZ-ZRP71VHA2	PUHZ-ZRP35/50VKA2(-ER/ET) PUHZ-ZRP71VHA2(-ER/ET)	OCH635 OCB635
PUHZ-ZRP100VKA3 PUHZ-ZRP140VKA3 PUHZ-ZRP100YKA3 PUHZ-ZRP140YKA3	PUHZ-ZRP100VKA3.UK PUHZ-ZRP140VKA3R1.UK PUHZ-ZRP100YKA3R1.UK PUHZ-ZRP140YKA3R2.UK	OCH645 OCB645
PUHZ-ZRP200YKA3	PUHZ-ZRP200YKA3	OCH680 OCB680
PUHZ-P200YKA3	PUHZ-P200YKA3.UK	OCH679 OCB679
PUHZ-SHW112VHA PUHZ-SHW112YHA	PUHZ-SHW112VHAR4(-BS).UK PUHZ-SHW112YHAR4(-BS).UK	OCH526 OCB526
PUHZ-P100/140VKA PUHZ-P100/140YKA	PUHZ-P100/140VKA.TH(-ER/ET) PUHZ-P100/140YKA.TH(-ER/ET)	OCH670 OCB670
PUHZ-FRP71VHA2	PUHZ-FRP71VHA2	OCH665 OCB665

## MEANINGS OF SYMBOLS DISPLAYED ON THE UNIT

	<b>WARNING</b> (Risk of fire)	This mark is for R32 refrigerant only. Refrigerant type is written on nameplate of outdoor unit. In case that refrigerant type is R32, this unit uses a flammable refrigerant. If refrigerant leaks and comes in contact with fire or heating part, it will create harmful gas and there is risk of fire.
	Read the OPERATION MANUAL carefully before operation.	
	Service personnel are required to carefully read the OPERATION MANUAL and INSTALLATION MANUAL before operation.	
	Further information is available in the OPERATION MANUAL, INSTALLATION MANUAL, and the like.	

## 2-1. ALWAYS OBSERVE FOR SAFETY

**Before obtaining access to terminal, all supply circuits must be disconnected.**

## 2-2. CAUTIONS RELATED TO NEW REFRIGERANT

## Cautions for units utilising refrigerant R32/R410A

**Use new refrigerant pipes.**

In case of using the existing pipes for R22, be careful with the following:

- Be sure to clean the pipes and make sure that the insides of the pipes are clean.
- Change flare nut to the one provided with this product. Use a newly flared pipe.
- Avoid using thin pipes.
- In case of reconnecting the refrigerant pipes after detaching, make the flared part of pipe re-fabricated.

**Make sure that the inside and outside of refrigerant piping is clean and it has no contamination such as sulfur hazardous for use, oxides, dirt, shaving particles, etc.**  
**In addition, use pipes with specified thickness.**

Contamination inside refrigerant piping can cause deterioration of refrigerant oil, etc.

**Store the piping indoors, and keep both ends of the piping sealed until just before brazing. (Leave elbow joints, etc. in their packaging.)**

If dirt, dust or moisture enters into refrigerant cycle, that can cause deterioration of refrigerant oil or malfunction of compressor.

**The refrigerant oil applied to flare and flange connections must be ester oil, ether oil or alkylbenzene oil in a small amount.**

If large amount of mineral oil enters, that can cause deterioration of refrigerant oil, etc.

**Charge refrigerant from liquid phase of gas cylinder.**

If the refrigerant is charged from gas phase, composition change may occur in refrigerant and the efficiency will be lowered.

**Do not use refrigerant other than R32/R410A.**

If other refrigerant (R22, etc.) is used, chlorine in refrigerant can cause deterioration of refrigerant oil, etc.

**Use a vacuum pump with a reverse flow check valve.**

Vacuum pump oil may flow back into refrigerant cycle and that can cause deterioration of refrigerant oil, etc.

**Use the following tools specifically designed for use with R32/R410A refrigerant.**

The following tools are necessary to use R32/R410A refrigerant.

Tools for R32/R410A	
Gauge manifold	Flare tool
Charge hose	Size adjustment gauge
Gas leak detector	Vacuum pump adaptor
Torque wrench	Electronic refrigerant charging scale

**Handle tools with care.**

If dirt, dust or moisture enters into refrigerant cycle, that can cause deterioration of refrigerant oil or malfunction of compressor.

**Do not use a charging cylinder.**

If a charging cylinder is used, the composition of refrigerant will change and the efficiency will be lowered.

**Ventilate the room if refrigerant leaks during operation. If refrigerant comes into contact with a flame, poisonous gases will be released.**

**Use the specified refrigerant only.**

**Never use any refrigerant other than that specified.**  
Doing so may cause a burst, an explosion, or fire when the unit is being used, serviced, or disposed of.  
Correct refrigerant is specified in the manuals and on the spec labels provided with our products.  
We will not be held responsible for mechanical failure, system malfunction, unit breakdown or accidents caused by failure to follow the instructions.

## [1] Warning for service

- (1) Do not alter the unit.
- (2) For installation and relocation work, follow the instructions in the Installation Manual and use tools and pipe components specifically made for use with refrigerant specified in the outdoor unit installation manual.
- (3) Ask a dealer or an authorized technician to install, relocate and repair the unit.
- (4) This unit should be installed in rooms which exceed the floor space specified in outdoor unit installation manual. Refer to outdoor unit installation manual.
- (5) For appliances not accessible to the general public.
- (6) Refrigerant pipes connection shall be accessible for maintenance purposes.
- (7) If the air conditioner is installed in a small room or closed room, measures must be taken to prevent the refrigerant concentration in the room from exceeding the safety limit in the event of refrigerant leakage. Should the refrigerant leak and cause the concentration limit to be exceeded, hazards due to lack of oxygen in the room may result.
- (8) Keep gas-burning appliances, electric heaters, and other fire sources (ignition sources) away from the location where installation, repair, and other air conditioner work will be performed.  
If refrigerant comes into contact with a flame, poisonous gases will be released.
- (9) When installing or relocating, or servicing the air conditioner, use only the specified refrigerant written on outdoor unit to charge the refrigerant lines.  
Do not mix it with any other refrigerant and do not allow air to remain in the lines.  
If air is mixed with the refrigerant, then it can be the cause of abnormal high pressure in the refrigerant line, and may result in an explosion and other hazards.
- (10) After installation has been completed, check for refrigerant leaks. If refrigerant leaks into the room and comes into contact with the flame of a heater or portable cooking range, poisonous gases will be released.
- (11) Do not use low temperature solder alloy in case of brazing the refrigerant pipes.
- (12) When performing brazing work, be sure to ventilate the room sufficiently. Make sure that there are no hazardous or flammable materials nearby.  
When performing the work in a closed room, small room, or similar location, make sure that there are no refrigerant leaks before performing the work.  
If refrigerant leaks and accumulates, it may ignite or poisonous gases may be released.
- (13) Do not install the unit in places where refrigerant may build-up or places with poor ventilation such as a semi-basement or a sunken place in outdoor: Refrigerant is heavier than air, and inclined to fall away from the leak source.
- (14) Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
- (15) The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
- (16) Do not pierce or burn.
- (17) Be aware that refrigerants may not contain an odour.
- (18) Pipe-work shall be protected from physical damage.
- (19) The installation of pipe-work shall be kept to a minimum.
- (20) Compliance with national gas regulations shall be observed.
- (21) Keep any required ventilation openings clear of obstruction.
- (22) Servicing shall be performed only as recommended by the manufacturer.
- (23) The appliance shall be stored in a well-ventilated area where the room size corresponds to the room area as specified for operation.
- (24) Maintenance, service and repair operations shall be performed by authorized technician with required qualification.

## [2] Cautions for service

- (1) Perform service after recovering the refrigerant left in unit completely.
- (2) Do not release refrigerant in the air.
- (3) After completing service, charge the cycle with specified amount of refrigerant.
- (4) When performing service, install a filter drier simultaneously.  
Be sure to use a filter drier for new refrigerant.

## [3] Additional refrigerant charge

### When charging directly from cylinder

- (1) Check that cylinder for R32/R410A available on the market is a syphon type.
- (2) Charging should be performed with the cylinder of syphon stood vertically. (Refrigerant is charged from liquid phase.)

#### [4] Cautions for unit using R32 refrigerant

**Basic work procedures are the same as those for conventional units using refrigerant R410A. However, pay careful attention to the following points.**

- (1) Information on servicing
  - (1-1) Checks on the Area

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized.

For repair to the refrigerating systems, (1-3) to (1-7) shall be completed prior to conducting work on the systems.
  - (1-2) Work Procedure

Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapor being present while the work is being performed.
  - (1-3) General Work Area

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided. The area around the workspace shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.
  - (1-4) Checking for Presence of Refrigerant

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially toxic or flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with all applicable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.
  - (1-5) Presence of Fire Extinguisher

If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand.

Have a dry powder or CO<sub>2</sub> fire extinguisher adjacent to the charging area.
  - (1-6) No Ignition Sources

No person carrying out work in relation to a refrigeration system which involves exposing any pipe work shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. "No Smoking" signs shall be displayed.
  - (1-7) Ventilated Area

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.
  - (1-8) Checks on the Refrigeration Equipment

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt, consult the manufacturer's technical department for assistance.

The following checks shall be applied to installations using flammable refrigerants:

    - The charge size is in accordance with the room size within which the refrigerant containing parts are installed.
    - The ventilation machinery and outlets are operating adequately and are not obstructed.
    - Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected.
    - Refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being corroded.
  - (1-9) Checks on Electrical Devices

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised. Initial safety checks shall include that:

    - capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;
    - no live electrical components and wiring are exposed while charging, recovering or purging the system;
    - there is continuity of earth bonding
- (2) Repairs to Sealed Components
  - (2-1) During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.
  - (2-2) Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.

Ensure that the apparatus is mounted securely.

Ensure that seals or sealing materials have not degraded to the point that they no longer serve the purpose of preventing the ingress of flammable atmospheres.

Replacement parts shall be in accordance with the manufacturer's specifications.

(3) Repair to intrinsically Safe Components

Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use.

Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.

Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

(4) Cabling

Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

(5) Detection of Flammable Refrigerants

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

(6) Leak Detection Methods

Electronic leak detectors may be used to detect refrigerant leaks but, in the case of flammable refrigerants, the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.)

Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed, and the appropriate percentage of gas (25% maximum) is confirmed.

Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

If a leak is suspected, all naked flames shall be removed/extinguished.

If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. For appliances containing flammable refrigerants, oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

(7) Removal and Evacuation

When breaking into the refrigerant circuit to make repairs – or for any other purpose conventional procedures shall be used. However, for flammable refrigerants it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to:

- remove refrigerant
- purge the circuit with inert gas
- evacuate
- purge again with inert gas
- open the circuit by cutting or brazing.

The refrigerant charge shall be recovered into the correct recovery cylinders. For appliances containing flammable refrigerants, the system shall be “flushed” with OFN to render the unit safe. This process may need to be repeated several times.

Compressed air or oxygen shall not be used for purging refrigerant systems.

For appliances containing flammable refrigerants, flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipe-work are to take place.

Ensure that the outlet for the vacuum pump is not close to any ignition sources and that ventilation is available.

(8) Charging Procedures

In addition to conventional charging procedures, the following requirements shall be followed:

- Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.
- Cylinders shall be kept upright.
- Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.
- Label the system when charging is complete (if not already).
- Extreme care shall be taken not to overfill the refrigeration system.

Prior to recharging the system, it shall be pressure-tested with the appropriate purging gas. The system shall be leak-tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

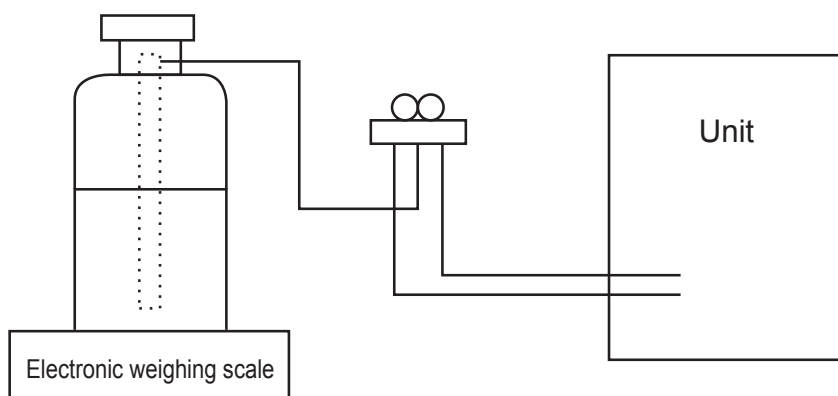
(9) Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

a) Become familiar with the equipment and its operation.



- 
- b) Isolate system electrically.
  - c) Before attempting the procedure, ensure that:
    - mechanical handling equipment is available, if required, for handling refrigerant cylinders;
    - all personal protective equipment is available and being used correctly;
    - the recovery process is supervised at all times by a competent person;
    - recovery equipment and cylinders conform to the appropriate standards.
  - d) Pump down refrigerant system, if possible.
  - e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
  - f) Make sure that cylinder is situated on the scales before recovery takes place.
  - g) Start the recovery machine and operate in accordance with manufacturer's instructions.
  - h) Do not overfill cylinders. (No more than 80 % volume liquid charge).
  - i) Do not exceed the maximum working pressure of the cylinder, even temporarily.
  - j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
  - k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.
- (10) Labelling
- Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. For appliances containing flammable refrigerants, ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.
- (11) Recovery
- When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely. When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge are available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure-relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.
- The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of all appropriate refrigerants including, when applicable, flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.
- The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant waste transfer note arranged. Do not mix refrigerants in recovery units and especially not in cylinders. If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.



## [5] Service tools

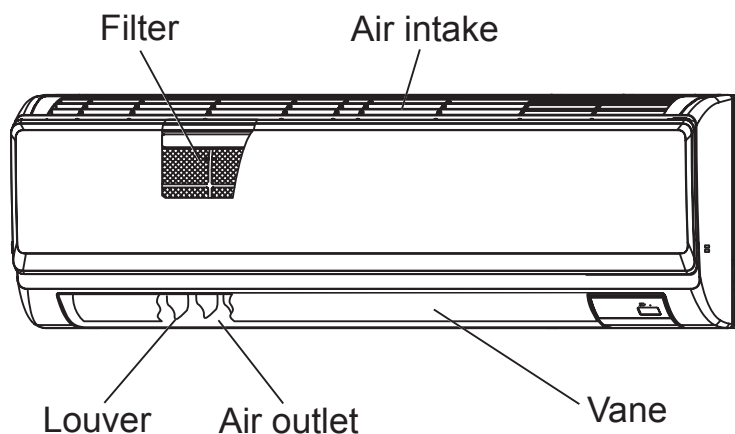
Use the below service tools as exclusive tools for R32/R410A refrigerant.

No.	Tool name	Specifications
1.	Gauge manifold	<ul style="list-style-type: none"> <li>· Use the existing fitting specifications. (UNF1/2)</li> <li>· Use high-tension side pressure of 5.3MPa·G or over.</li> </ul>
2.	Charge hose	<ul style="list-style-type: none"> <li>· Use pressure performance of 5.09MPa·G or over.</li> </ul>
3.	Electronic weighing scale	—
4.	Gas leak detector	<ul style="list-style-type: none"> <li>· Use the detector for R32 or R410A.</li> </ul>
5.	Adaptor for reverse flow check	<ul style="list-style-type: none"> <li>· Attach on vacuum pump.</li> </ul>
6.	Refrigerant charge base	—
7.	Refrigerant cylinder	<ul style="list-style-type: none"> <li>· Top of cylinder (R32 or R410A refrigerant)</li> <li>· Cylinder with syphon</li> </ul>
8.	Refrigerant recovery equipment	—

## 3

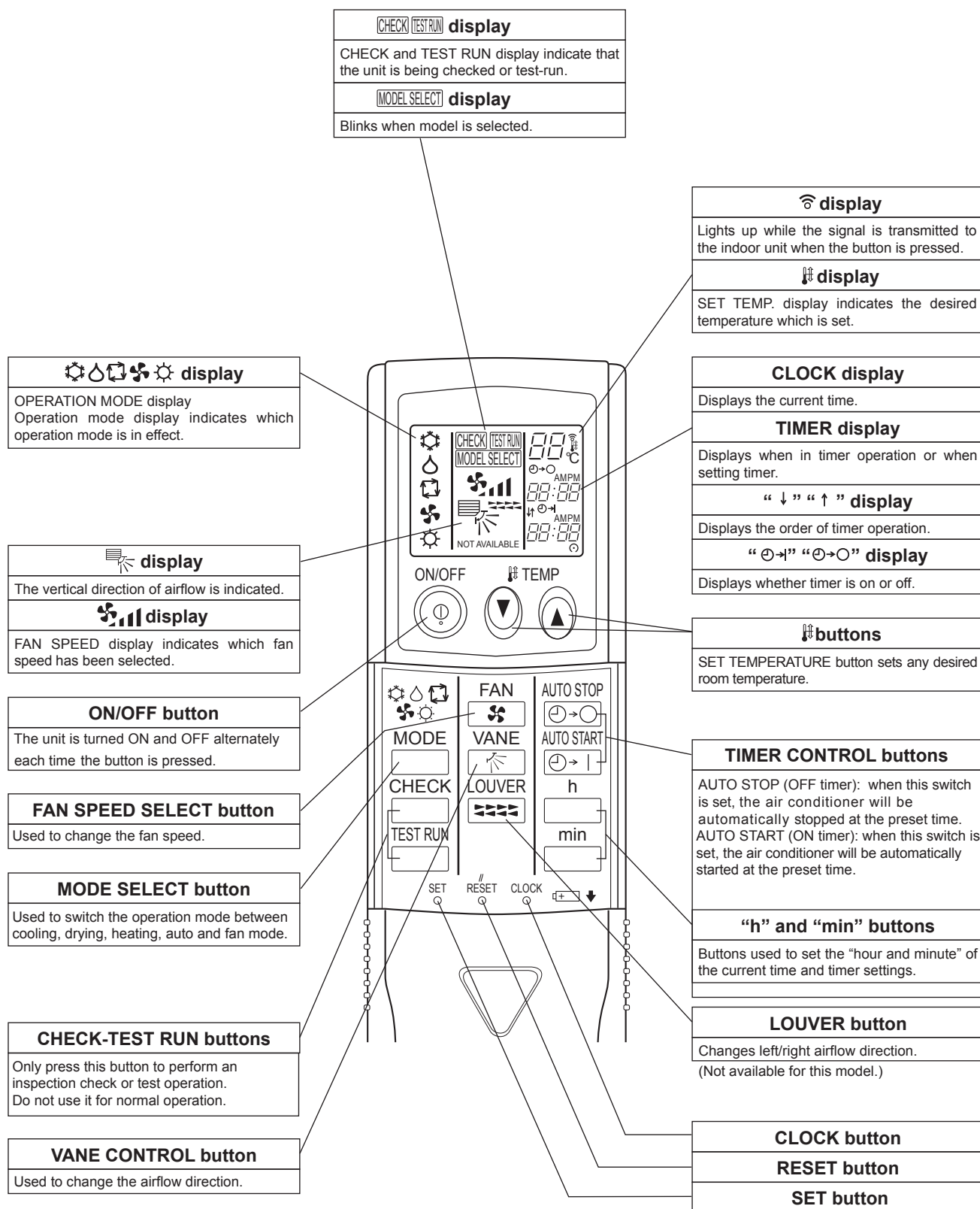
## PARTS NAMES AND FUNCTIONS

### 3-1. Indoor unit





### 3-2. Wireless remote controller (Option for HA model)



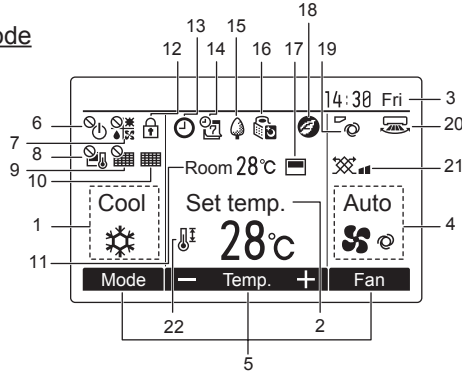
### 3-3. WIRED REMOTE CONTROLLER (OPTION) <PAR-33MAA>

The functions which can be used are restricted according to each model.

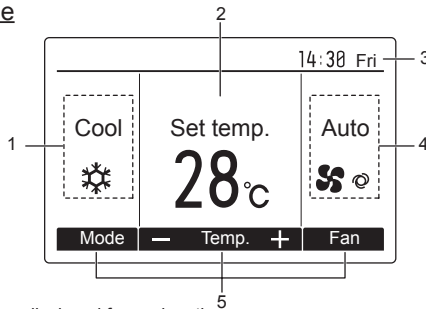
#### Display

The main display can be displayed in 2 different modes: "Full" and "Basic."  
The initial setting is "Full."

#### Full mode



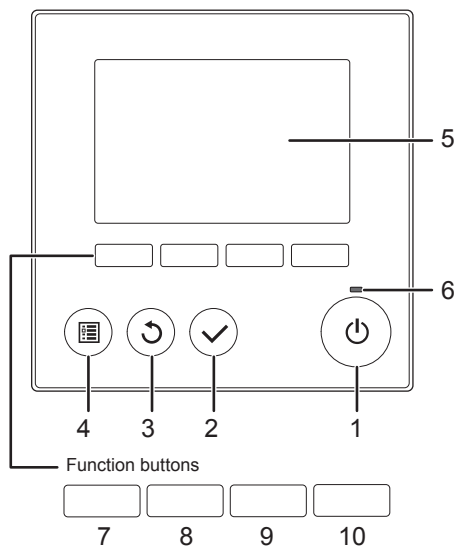
#### Basic mode



Note: All icons are displayed for explanation.

- |  |   |
|--|---|
| <p><b>1 Operation mode</b><br/>Indoor unit operation mode appears here.</p> <p><b>2 Preset temperature</b><br/>Preset temperature appears here.</p> <p><b>3 Clock</b><br/>(See the Installation Manual.)<br/>Current time appears here.</p> <p><b>4 Fan speed</b><br/>Fan speed setting appears here.</p> <p><b>5 Button function guide</b><br/>Functions of the corresponding buttons appear here.</p> <p><b>6</b><br/>Appears when the ON/OFF operation is centrally controlled.</p> <p><b>7</b><br/>Appears when the operation mode is centrally controlled.</p> <p><b>8</b><br/>Appears when the preset temperature is centrally controlled.</p> <p><b>9</b><br/>Appears when the filter reset function is centrally controlled.</p> <p><b>10</b><br/>Indicates when filter needs maintenance.</p> <p><b>11 Room temperature</b><br/>(See the Installation Manual.)<br/>Current room temperature appears here.</p> <p><b>12</b><br/>Appears when the buttons are locked.</p> | <p><b>13</b><br/>Appears when the On/Off timer or Night setback function is enabled.</p> <p><b>14</b><br/>Appears when the Weekly timer is enabled.</p> <p><b>15</b><br/>Appears while the units are operated in the energy saving mode.</p> <p><b>16</b><br/>Appears while the outdoor units are operated in the silent mode.</p> <p><b>17</b><br/>Appears when the built-in thermistor on the remote controller is activated to monitor the room temperature (a).<br/>appears when the thermistor on the indoor unit is activated to monitor the room temperature.</p> <p><b>18</b><br/>Appears when the units are operated in the energy saving mode with 3D i-see Sensor.</p> <p><b>19</b><br/>Indicates the vane setting.</p> <p><b>20</b><br/>Indicates the louver setting.</p> <p><b>21</b><br/>Indicates the ventilation setting.</p> <p><b>22</b><br/>Appears when the preset temperature range is restricted.</p> |
|--|---|

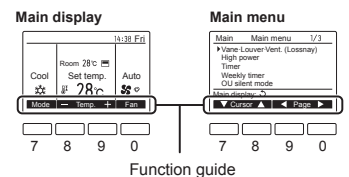
#### Controller interface



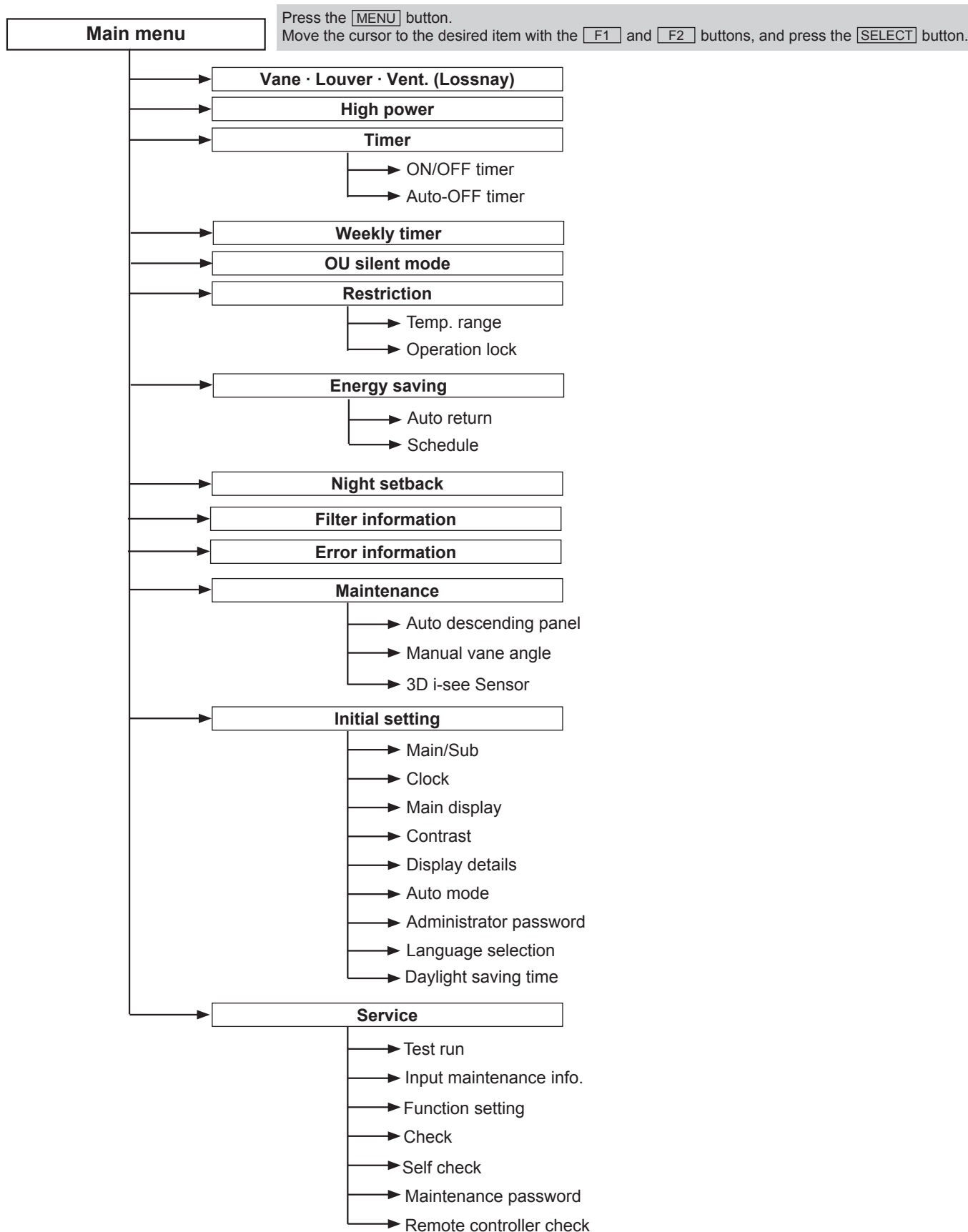
- When the backlight is off, pressing any button turns the backlight on and does not perform its function. (except for the **ON/OFF** button)
- Most settings (except ON/OFF, mode, fan speed, temperature) can be made from the Menu screen.

- |   |   |
|---|---|
| <p><b>1 ON/OFF button</b><br/>Press to turn ON/OFF the indoor unit.</p> <p><b>2 SELECT button</b><br/>Press to save the setting.</p> <p><b>3 RETURN button</b><br/>Press to return to the previous screen.</p> <p><b>4 MENU button</b><br/>Press to bring up the Main menu.</p> <p><b>5 Backlit LCD</b><br/>Operation settings will appear. When the backlight is off, pressing any button turns the backlight on and it will stay lit for a certain period of time depending on the screen.</p> <p><b>6 ON/OFF lamp</b><br/>This lamp lights up in green while the unit is in operation. It blinks while the remote controller is starting up or when there is an error.</p> | <p><b>7 Function button [F1]</b><br/>Main display: Press to change the operation mode.<br/>Main menu: Press to move the cursor down.</p> <p><b>8 Function button [F2]</b><br/>Main display: Press to decrease temperature.<br/>Main menu: Press to move the cursor up.</p> <p><b>9 Function button [F3]</b><br/>Main display: Press to increase temperature.<br/>Main menu: Press to go to the previous page.</p> <p><b>10 Function button [F4]</b><br/>Main display: Press to change the fan speed.<br/>Main menu: Press to go to the next page.</p> |
|---|---|

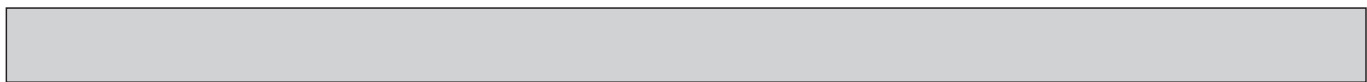
The functions of the function buttons change depending on the screen. Refer to the button function guide that appears at the bottom of the LCD for the functions they serve on a given screen. When the system is centrally controlled, the button function guide that corresponds to the locked button will not appear.



## Menu structure



**Not all functions are available on all models of indoor units.**



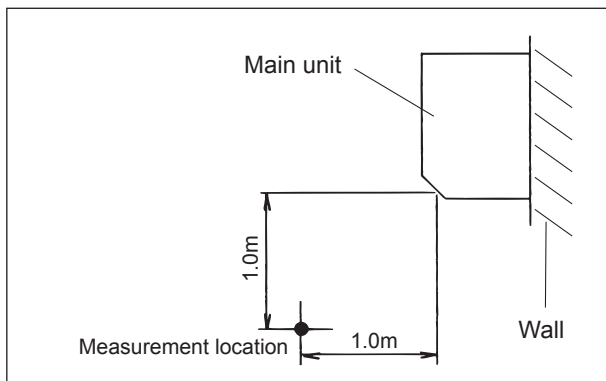
Setting and display items		Setting details
Vane · Louver · Vent. (Lossnay)		<b>Use to set the vane angle.</b> • Select a desired vane setting from 5 different settings. <b>Use to turn ON/OFF the louver.</b> • Select a desired setting from "ON" and "OFF." <b>Use to set the amount of ventilation.</b> • Select a desired setting from "OFF," "Low," and "High."
High power		<b>Use to reach the comfortable room temperature quickly.</b> • Units can be operated in the High-power mode for up to 30 minutes.
Timer	ON/OFF timer*	<b>Use to set the operation ON/OFF times.</b> • Time can be set in 5-minute increments.
	Auto-Off timer	<b>Use to set the Auto-OFF time.</b> • Time can be set to a value from 30 to 240 in 10-minute increments.
Filter information		<b>Use to check the filter status.</b> • The filter sign can be reset.
Error information		<b>Use to check error information when an error occurs.</b> • Check code, error source, refrigerant address, unit model, manufacturing number, contact information (dealer's phone number) can be displayed. (The unit model, manufacturing number, and contact information need to be registered in advance to be displayed.)
Weekly timer*		<b>Use to set the weekly operation ON/OFF times.</b> • Up to 8 operation patterns can be set for each day. (Not valid when the ON/OFF timer is enabled.)
OU silent mode		<b>Use to set the time periods in which priority is given to quiet operation of outdoor units over temperature control. Set the Start/Stop times for each day of the week.</b> • Select the desired silent level from "Normal," "Middle," and "Quiet." * Clock setting is required.
Energy saving	Auto return	<b>Use to get the units to operate at the preset temperature after performing energy saving operation for a specified time period.</b> • Time can be set to a value from 30 and 120 in 10-minute increments. (This function will not be valid when the preset temperature ranges are restricted.)
	Schedule*	<b>Set the start/stop times to operate the units in the energy saving mode for each day of the week, and set the energy saving rate.</b> • Up to 4 energy saving operation patterns can be set for each day. • Time can be set in 5-minute increments. • Energy saving rate can be set to a value from 0% and 50 to 90% in 10% increments.
Night setback*		<b>Use to make Night setback settings.</b> • Select "Yes" to enable the setting, and "No" to disable the setting. The temperature range and the start/stop times can be set.
Restriction	Temp. range	<b>Use to restrict the preset temperature range.</b> • Different temperature ranges can be set for different operation modes.
	Operation lock	<b>Use to lock selected functions.</b> • The locked functions cannot be operated.
Maintenance	Auto descending panel	<b>Use to lift and lower the auto descending panel (Optional parts).</b>
	Manual vane angle	<b>Use to set the vane angle for each vane to a fixed position.</b>
	3D i-see Sensor	<b>Use to set the following functions for 3D i-see Sensor.</b> • Air distribution • Energy saving option • Seasonal airflow
Initial setting	Main/Sub	<b>When connecting 2 remote controllers, one of them needs to be designated as a sub controller.</b>
	Clock	<b>Use to set the current time.</b>
	Main display	<b>Use to switch between "Full" and "Basic" modes for the Main display.</b> • The initial setting is "Full."
	Contrast	<b>Use to adjust screen contrast.</b>
Initial setting	Display details	<b>Make the settings for the remote controller related items as necessary.</b> <b>Clock:</b> The initial settings are "Yes" and "24h" format. <b>Temperature:</b> Set either Celsius (°C) or Fahrenheit (°F). <b>Room temp.:</b> Set Show or Hide. <b>Auto mode:</b> Set the Auto mode display or Only Auto display.
	Auto mode	<b>Whether or not to use the AUTO mode can be selected by using the button.</b> <b>This setting is valid only when indoor units with the AUTO mode function are connected.</b>
	Administrator password	<b>The administrator password is required to make the settings for the following items.</b> • Timer setting • Energy saving setting • Weekly timer setting • Restriction setting • Outdoor unit silent mode setting • Night set back
	Language selection	<b>Use to select the desired language.</b>
	Daylight saving time	<b>Set the daylight saving time.</b>
Service	Test run	<b>Select "Test run" from the Service menu to bring up the Test run menu.</b> • Test run • Drain pump test run
	Input maintenance	<b>Select "Input maintenance Info." from the Service menu to bring up the Maintenance information screen. The following settings can be made from the Maintenance Information screen.</b> • Model name input • Serial No. input • Dealer information input
	Function setting	<b>Make the settings for the indoor unit functions via the remote controller as necessary.</b>
	LOSSNAY setting (CITY MULTI only)	<b>This setting is required only when the operation of CITY MULTI units is interlocked with LOSSNAY units.</b>
	Check	<b>Error history:</b> Display the error history and execute "delete error history". <b>Refrigerant leak check:</b> Refrigerant leaks can be judged. <b>Smooth maintenance:</b> The indoor and outdoor maintenance data can be displayed. <b>Request code:</b> Details of the operation data including each thermistor temperature and error history can be checked.
	Self check	<b>Error history of each unit can be checked via the remote controller.</b>
	Maintenance password	<b>Use to change the maintenance password.</b>
	Remote controller check	<b>When the remote controller does not work properly, use the remote controller checking function to trouble-shoot the problem.</b>

\* Clock setting is required.

Service Ref.			PKA-M35HA PKA-M35HAL	PKA-M35HA-ER PKA-M35HAL-ER
INDOOR UNIT	Mode		Cooling	Heating
	Power supply (phase, voltage, cycle)		Single phase, 230V, 50Hz	
	Input	kW	0.04	0.03
	Running current	A	0.40	0.30
	External finish (Panel)		Munsell 1.0Y 9.2/0.2	
	Heat exchanger		Plate fin coil	
	Fan	Fan (drive) × No.	Line flow fan (direct) × 1	
		Fan motor output	0.030	
		Airflow (Low-Middle-High)	9-10.5-12 (320-370-425)	
		External static pressure	0 (direct blow)	
	Booster heater		-	
	Operation control & Thermostat		Wireless remote controller & built-in	
	Noise level (Low-Middle-High)		36-40-43	
	Field drain pipe O.D.		16 (5/8)	
	Dimensions	W	898 (35-3/8)	
		D	249 (9-13/16)	
		H	295 (11-5/8)	
	Weight		13 (29)	

Service Ref.			PKA-M50HA PKA-M50HAL	PKA-M50HA-ER PKA-M50HAL-ER
INDOOR UNIT	Mode		Cooling	Heating
	Power supply (phase, voltage, cycle)		Single phase, 230V, 50Hz	
	Input	kW	0.04	0.03
	Running current	A	0.40	0.30
	External finish (Panel)		Munsell 1.0Y 9.2/0.2	
	Heat exchanger		Plate fin coil	
	Fan	Fan (drive) × No.	Line flow fan (direct) × 1	
		Fan motor output	0.030	
		Airflow (Low-Middle-High)	9-10.5-12 (320-370-425)	
		External static pressure	0 (direct blow)	
	Booster heater		-	
	Operation control & Thermostat		Wireless remote controller & built-in	
	Noise level (Low-Middle-High)		36-40-43	
	Field drain pipe O.D.		16 (5/8)	
	Dimensions	W	898 (35-3/8)	
		D	249 (9-13/16)	
		H	295 (11-5/8)	
	Weight		13 (29)	

## 5-1. SOUND LEVELS

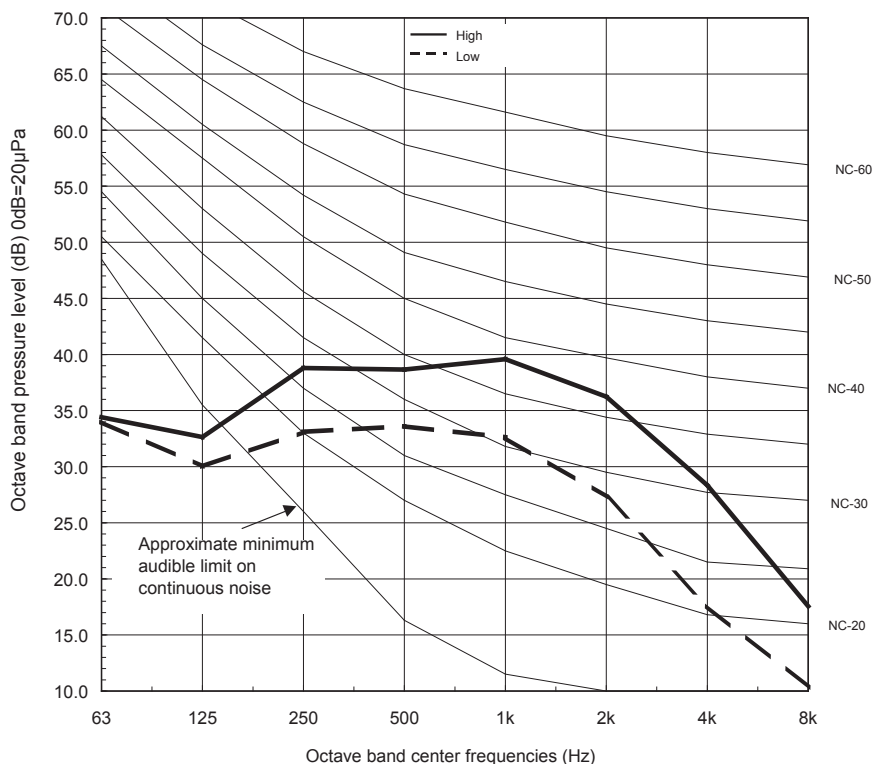


\* Measured in anechoic room.

Sound level at anechoic room : Low-Middle-High

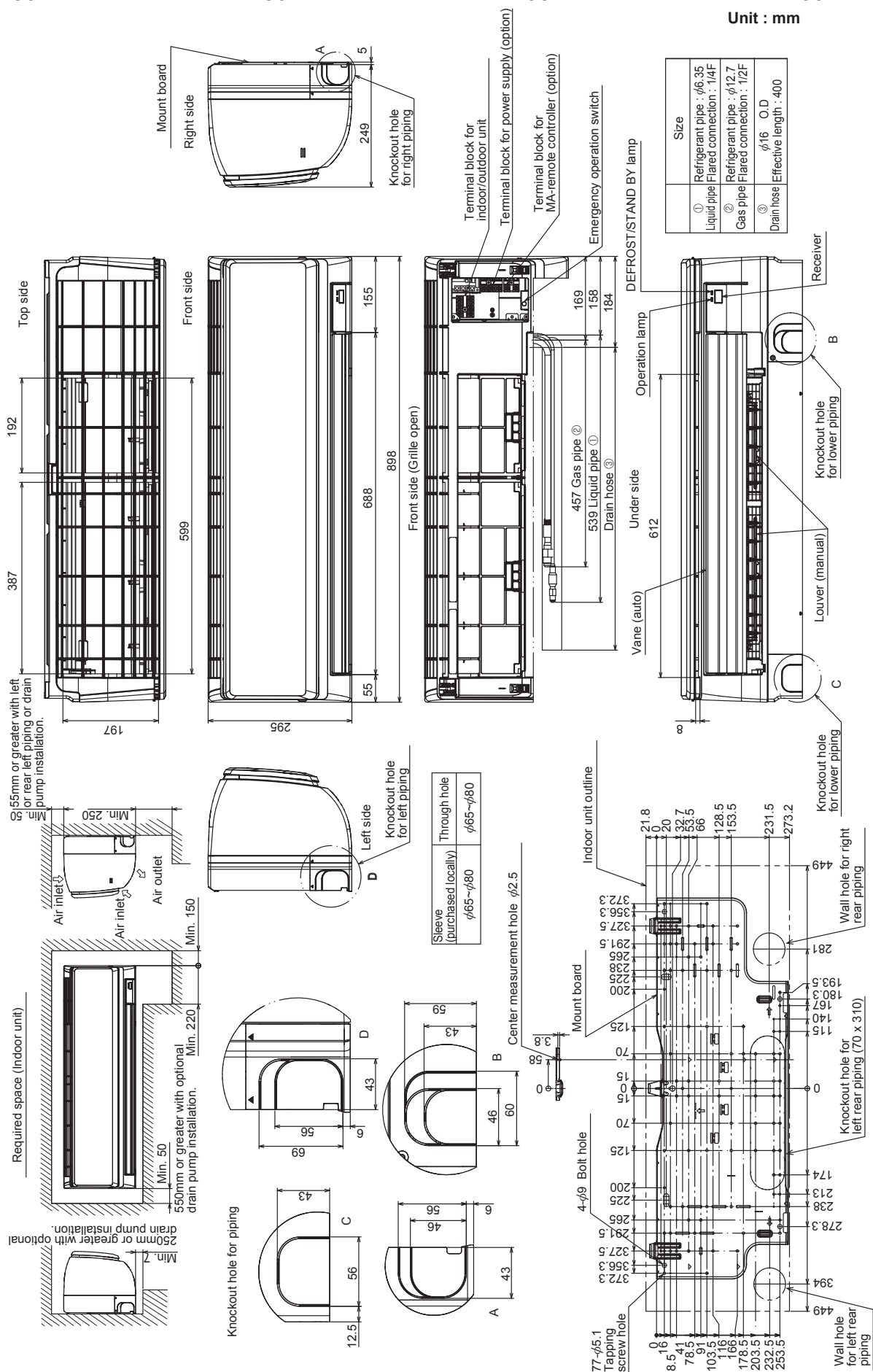
Model	Sound level dB (A)
PKA-M35/50HA(L)	36 - 40 - 43

## 5-2. NOISE CRITERION CURVES



**PKA-M50HAL**  
**PKA-M50HAL-ER**

15



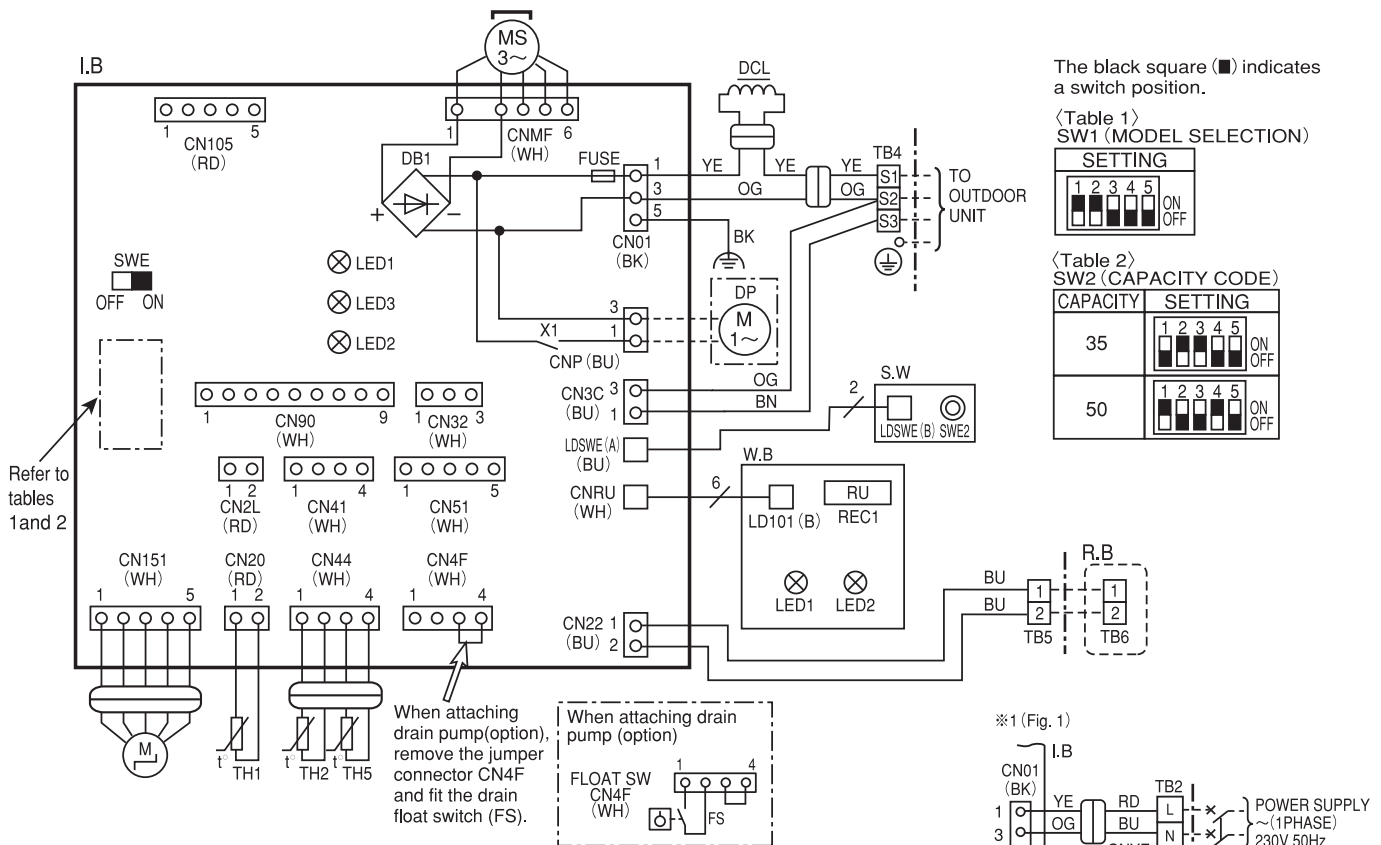


PKA-M35HA  
PKA-M35HA-ER

PKA-M50HA  
PKA-M50HA-ER

[Explanation of symbols]

Symbol	Name	Symbol	Name
I.B	Indoor controller board	M	Vane motor
CN105	Connector	MS	Fan motor
CN2L	Connector (LOSSNAY)	S.W	Switch board
CN32	Connector ( Remote switch)	SWE2	Emergency operation
CN41	Connector (HA terminal-A)	TB2	Terminal block (Indoor unit Power (option))
CN51	Connector (Centrally control)	TB4	Terminal block (Indoor/outdoor connecting line)
CN90	Connector (Remote operation adapter)	TB5	Terminal block (Remote controller transmission line)
FUSE	FUSE(T3.15A/250V)	TH1	Room temp. Thermistor (0°C / 15kΩ, 25°C / 5.4kΩ Detect)
LED1	Power supply (I.B)	TH2	Pipe temp. Thermistor/liquid (0°C / 15kΩ, 25°C / 5.4kΩ Detect)
LED2	Power supply (R.B)	TH5	Cond./eva. temp. Thermistor (0°C / 15kΩ, 25°C / 5.4kΩ Detect)
LED3	Transmission (Indoor-outdoor)	W.B	Pcb for wireless remote controller
SW1	Switch (Model selection) Refer to <Table 1>	LED1	LED (Operation indication : Green)
SW2	Switch (Capacity code) Refer to <Table 2>	LED2	LED (Preparation for heating: Orange)
SWE	Connector (Emergency operation)	REC1	Receiving unit
X1	Relay (Drain pump (option))	DCL	REACTOR
CNP	Drain pump (option) power supply (Drain pump (option))	DP	DRAIN PUMP (OPTION)
CN4F	Drain float switch (Drain pump (option))	FS	DRAIN FLOAT SWITCH (OPTION)
R.B	Wired remote controller(option)		
TB6	Terminal block (Remote controller transmission line)		



Notes:

1. Symbols used in wiring diagram above are, : Connector, : Terminal (block).
2. Indoor and outdoor connecting wires have polarities, make sure to match terminal numbers (S1, S2, S3) for correct wirings.
3. Since the outdoor side electric wiring may change, be sure to check the outdoor unit electric wiring diagram for servicing.
4. This diagram shows the wiring of indoor and outdoor connecting wires. (specification of 230V), adopting superimposed system of power and signal.

※1: When work to Supply power separately to indoor and outdoor units was applied, refer to Fig 1.

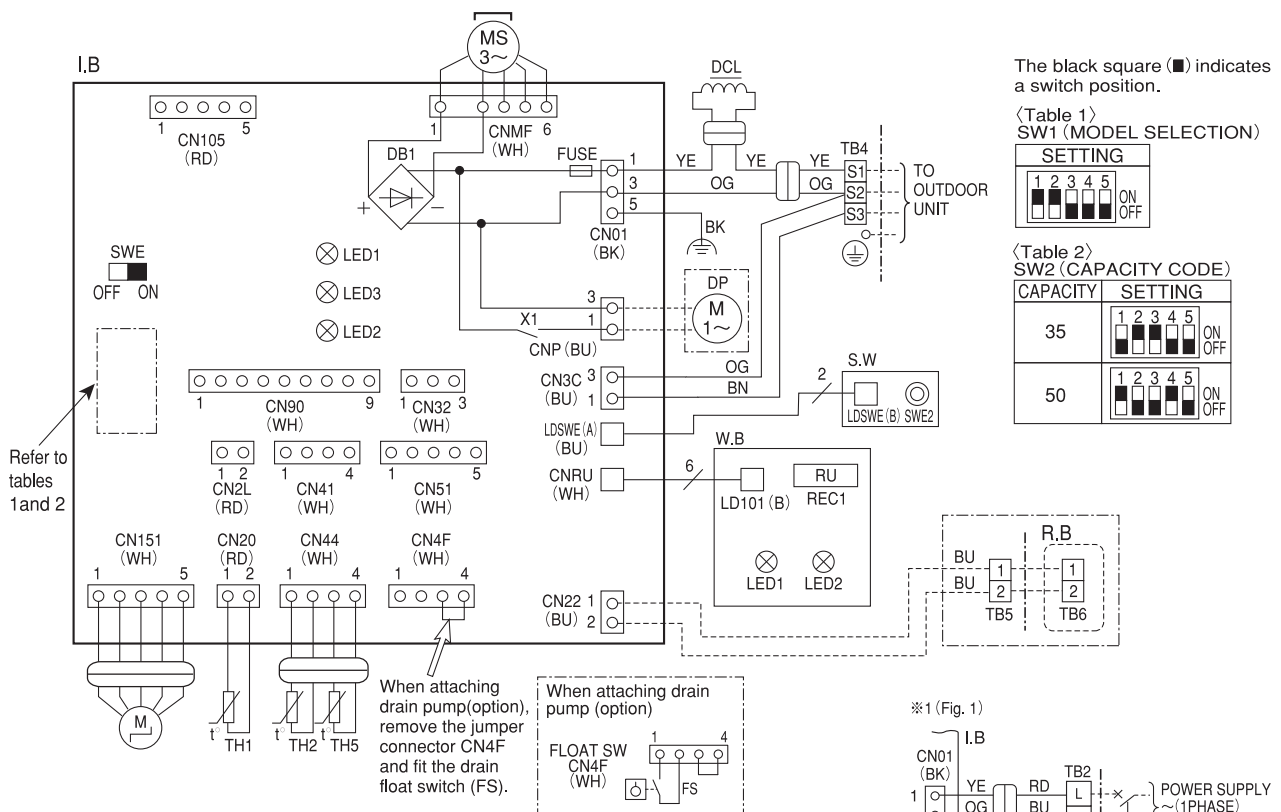
※2: For power supply system of this unit, refer to the caution label located near this diagram.

**PKA-M35HAL**  
**PKA-M35HAL-ER**

**PKA-M50HAL**  
**PKA-M50HAL-ER**

**【Explanation of symbols】**

Symbol	Name	Symbol	Name
I.B	Indoor controller board	M	Vane motor
CN105	Connector	MS	Fan motor
CN2L	Connector (LOSSNAY)	S.W	Switch board
CN32	Connector ( Remote switch)	SWE2	Emergency operation
CN41	Connector (HA terminal-A)	TB2	Terminal block(Indoor unit Power (option))
CN51	Connector (Centrally control)	TB4	Terminal block (Indoor/outdoor connecting line)
CN90	Connector (Remote operation adapter)	TB5	Terminal block (Remote controller transmission line(option))
FUSE	FUSE(T3.15AL250V)	TH1	Room temp. Thermistor (0°C / 15kΩ、25°C / 5.4kΩ Detect)
LED1	Power supply (I.B)	TH2	Pipe temp. Thermistor/liquid (0°C / 15kΩ、25°C / 5.4kΩ Detect)
LED2	Power supply (R.B)	TH5	Cond./eva. temp. Thermistor (0°C / 15kΩ、25°C / 5.4kΩ Detect)
LED3	Transmission (Indoor-outdoor)	W.B	Pcb for wireless remote controller
SW1	Switch (Model selection) Refer to <Table 1>	LED1	LED (Operation indication : Green)
SW2	Switch (Capacity code) Refer to <Table 2>	LED2	LED (Preparation for heating: Orange)
SWE	Connector (Emergency operation)	REC1	Receiving unit
X1	Relay (Drain pump (option))	DCL	REACTOR
CNP	Drain pump (option) power supply (Drain pump (option))	DP	DRAIN PUMP (OPTION)
CN4F	Drain float switch (Drain pump (option))	FS	DRAIN FLOAT SWITCH (OPTION)
R.B	Wired remote controller(option)		
TB6	Terminal block (Remote controller transmission line)		

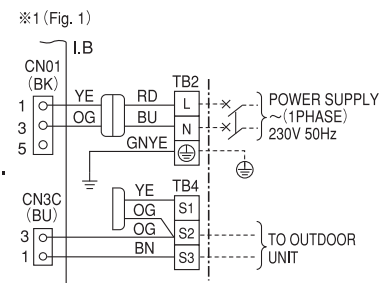


**Notes:**

- 1.Symbols used in wiring diagram above are, :Connector, :Terminal (block).
- 2.Indoor and outdoor connecting wires have polarities, make sure to match terminal numbers (S1, S2, S3) for correct wirings.
- 3.Since the outdoor side electric wiring may change, be sure to check the outdoor unit electric wiring diagram for servicing.
- 4.This diagram shows the wiring of indoor and outdoor connecting wires. (specification of 230V) , adopting superimposed system of power and signal.

※1:When work to Supply power separately to indoor and outdoor units was applied, refer to Fig 1.

※2:For power supply system of this unit, refer to the caution label located near this diagram.

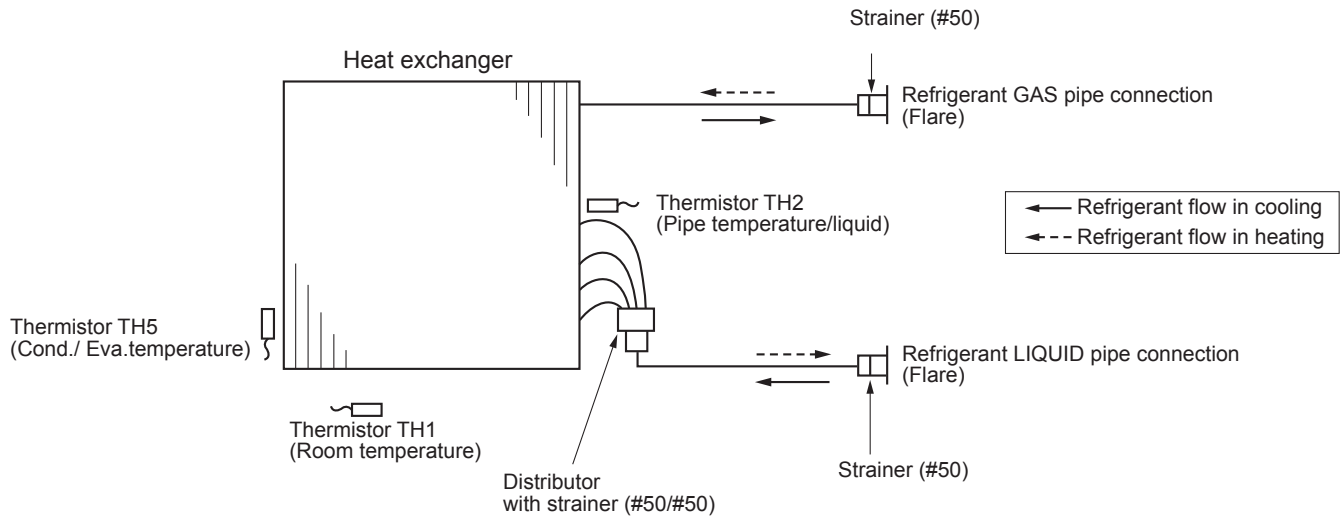


PKA-M35HA  
PKA-M35HA-ER

PKA-M50HA  
PKA-M50HA-ER

PKA-M35HAL  
PKA-M35HAL-ER

PKA-M50HAL  
PKA-M50HAL-ER



### 9-1. TROUBLESHOOTING

#### <Check code displayed by self-diagnosis and actions to be taken for service (summary)>

Present and past check codes are logged, and they can be displayed on the wired remote controller or controller board of outdoor unit. Actions to be taken for service, which depends on whether or not the trouble is reoccurring in the field, are summarized in the table below. Check the contents below before investigating details.

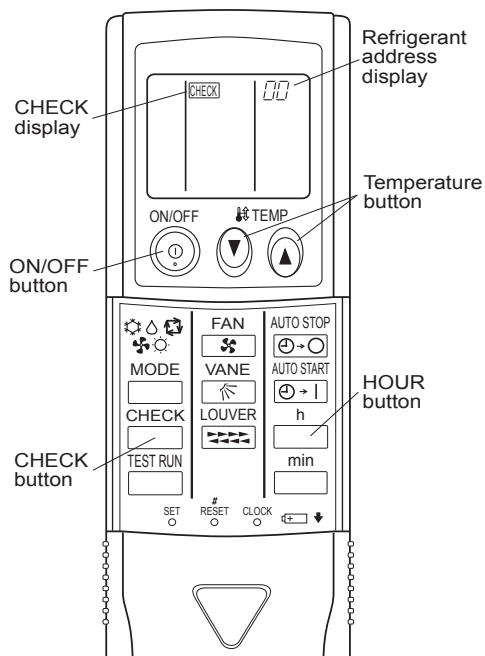
Unit conditions at service	Check code	Actions to be taken for service (summary)
The trouble is reoccurring.	Displayed	Judge the problem and take a corrective action according to "9-3. SELF-DIAGNOSIS ACTION TABLE".
	Not displayed	Conduct troubleshooting and ascertain the cause of the trouble according to "9-4. TROUBLESHOOTING OF PROBLEMS".
The trouble is not reoccurring.	Logged	①Consider the temporary defects such as the work of protection devices in the refrigerant circuit including compressor, poor connection of wiring, noise, etc. Re-check the symptom, and check the installation environment, refrigerant amount, weather when the trouble occurred, matters related to wiring, etc. ②Reset check code logs and restart the unit after finishing service. ③There is no abnormality in electrical component, controller board, remote controller, etc.
	Not logged	①Re-check the abnormal symptom. ②Conduct troubleshooting and ascertain the cause of the trouble according to "9-4. TROUBLESHOOTING OF PROBLEMS". ③Continue to operate unit for the time being if the cause is not ascertained. ④There is no abnormality concerning of parts such as electrical component, controller board, remote controller, etc.

## 9-2. MALFUNCTION-DIAGNOSIS METHOD BY REMOTE CONTROLLER

### <In case of trouble during operation>

When a malfunction occurs to air conditioner, both indoor unit and outdoor unit will stop and operation lamp blinks to inform unusual stop.

### <Malfunction-diagnosis method at maintenance service>



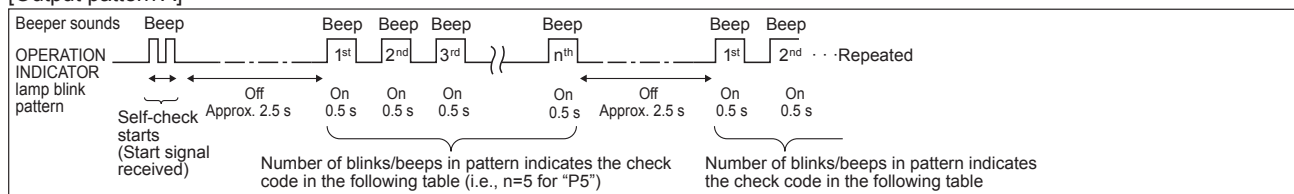
### [Procedure]

1. Press the CHECK button twice.
  - "CHECK" lights, and refrigerant address "00" blinks.
  - Check that the remote controller's display has stopped before continuing.
2. Press the TEMP buttons.
  - Select the refrigerant address of the indoor unit for the self-diagnosis.

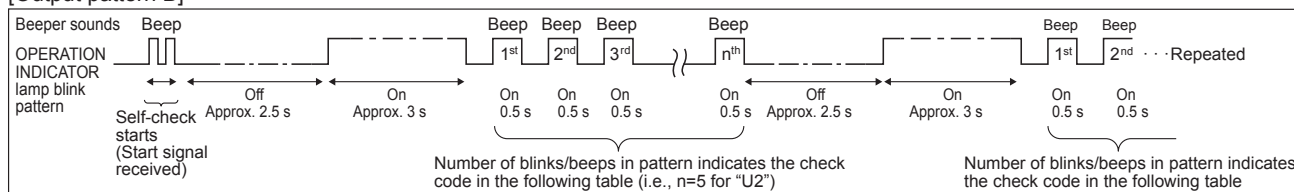
Note: Set refrigerant address using the outdoor unit's DIP switch (SW1). (For more information, see the outdoor unit installation manual.)
3. Point the remote controller at the sensor on the indoor unit and press the HOUR button.
  - If an air conditioner error occurs, the indoor unit's sensor emits an intermittent buzzer sound, the operation light blinks, and the check code is output. (It takes 3 seconds at most for check code to appear.)
4. Point the remote controller at the sensor on the indoor unit and press the ON/OFF button.
  - The check mode is cancelled.

- Refer to the following tables for details on the check codes.

#### [Output pattern A]



#### [Output pattern B]



#### [Output pattern A] Errors detected by indoor unit

Wireless remote controller	Wired remote controller		
Beep sounds/OPERATION INDICATOR lamp blinks (Number of times)	Check code	Symptom	Remarks
1	P1	Intake sensor error	
2	P2	Pipe (TH2) sensor error	
	P9	Pipe (TH5) sensor error	
3	E6,E7	Indoor/outdoor unit communication error	
4	P4	Drain sensor error/Float switch connector (CN4F) open	
5	P5	Drain pump error	
	PA	Forced compressor stop(due to water leakage abnormality)	
6	P6	Freezing/Overheating protection operation	
7	EE	Combination error between indoor and outdoor units	
8	P8	Pipe temperature error	
9	E4, E5	Remote controller signal receiving error	
10	-	-	
11	Pb	Indoor unit fan motor error	
12	Fb (FB)*	Indoor unit control system error (memory error, etc.)	
14	PL	Abnormal refrigerant circuit	
-	E0, E3	Remote controller transmission error	
-	E1, E2	Remote controller control board error	

#### [Output pattern B] Errors detected by unit other than indoor unit (outdoor unit, etc.)

Wireless remote controller	Wired remote controller		
Beep sounds/OPERATION INDICATOR lamp blinks (Number of times)	Check code	Symptom	Remarks
1	E9	Indoor/outdoor unit communication error (Transmitting error) (Outdoor unit)	For details, check the LED display of the outdoor controller board. As for outdoor unit, refer to outdoor unit's service manual.
2	UP	Compressor overcurrent interruption	
3	U3,U4	Open/short of outdoor unit thermistors	
4	UF	Compressor overcurrent interruption (When compressor locked)	
5	U2	Abnormal high discharging temperature/49C operated/insufficient refrigerant	
6	U1,Ud (UD)*	Abnormal high pressure (63H operated)/Overheating protection operation	
7	U5	Abnormal temperature of heat sink	
8	U8	Outdoor unit fan protection stop	
9	U6	Compressor overcurrent interruption/Abnormal of power module	
10	U7	Abnormality of super heat due to low discharge temperature	
11	U9,UH	Abnormality such as overvoltage or voltage shortage and abnormal synchronous signal to main circuit/Current sensor error	
12	-	-	
13	-	-	
14	Others	Other errors (Refer to the technical manual for the outdoor unit.)	

#### Notes:

1. If the beeper does not sound again after the initial 2 beeps to confirm the self-check start signal was received and the OPERATION INDICATOR lamp does not come on, there are no error records.
  2. If the beeper sounds 3 times continuously "beep, beep, beep (0.4 + 0.4 + 0.4 seconds)" after the initial 2 beeps to confirm the self-check start signal was received, the specified refrigerant address is incorrect.
- On wireless remote controller  
The continuous buzzer sounds from receiving section of indoor unit.  
Blink of operation lamp
  - On wired remote controller  
Check code displayed in the LCD.
- \* The check code in the parenthesis indicates PAR-33MAA model.



● If the unit cannot be operated properly after test run, refer to the following table to find the cause.

Symptom			Cause
Wired remote controller		LED 1, 2 (PCB in outdoor unit)	
PLEASE WAIT	For about 3 minutes after power-on	After LED 1, 2 are lit, LED 2 is turned off, then only LED 1 is lit. (Correct operation)	• For about 3 minutes following power-on, operation of the remote controller is not possible due to system startup. (Correct operation)
PLEASE WAIT → Check code	Subsequent to about 3 minutes after power-on	Only LED 1 is lit. → LED 1, 2 blink.	• Connector for the outdoor unit's protection device is not connected. • Reverse or open phase wiring for the outdoor unit's power terminal block (L1, L2, L3).
Display messages do not appear even when operation switch is turned ON (operation lamp does not light up).		Only LED 1 is lit. → LED 1 blinks twice, LED 2 blinks once.	• Incorrect wiring between indoor and outdoor units (incorrect polarity of S1, S2, S3) • Remote controller wire short

On the wireless remote controller with condition above, following phenomena take place.

- No signals from the remote controller can be received.
- Operation lamp is blinking.
- The buzzer makes a short ping sound.

**Note:**

**Operation is not possible for about 30 seconds after cancellation of function selection. (Correct operation)**

For description of each LED (LED1, 2, 3) provided on the indoor controller, refer to the following table.

LED1 (power for microprocessor)	Indicates whether control power is supplied. Make sure that this LED is always lit.
LED2 (power for remote controller)	Indicates whether power is supplied to the remote controller. This LED lights only in the case of the indoor unit which is connected to the outdoor unit refrigerant addresses "0".
LED3 (communication between indoor and outdoor units)	Indicates state of communication between the indoor and outdoor units. Make sure that this LED is always blinking.



### 9-3. SELF-DIAGNOSIS ACTION TABLE

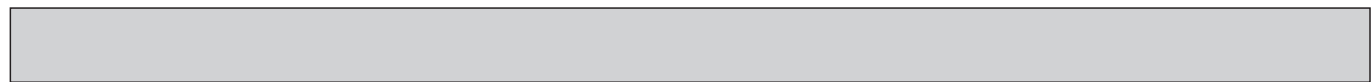
Note:

Errors to be detected in outdoor unit, such as codes starting with F, U or E (excluding E0 to E7), are not covered in this document. Please refer to the outdoor unit's service manual for the details.

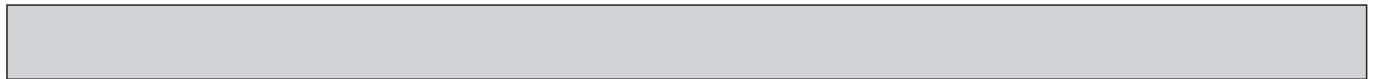
Check code	Abnormal point and detection method	Cause	Countermeasure
P1	<b>Room temperature thermistor (TH1)</b> ① The unit is in 3-minute resume prevention mode if short/open of thermistor is detected. Abnormal if the unit does not reset normally after 3 minutes. (The unit returns to normal operation, if it has been reset normally.) ② Constantly detected during cooling, drying, and heating operation. Short: 90°C or more Open: -40°C or less	① Defective thermistor characteristics  ② Contact failure of connector (CN20) on the indoor controller board (Insert failure) ③ Breaking of wire or contact failure of thermistor wiring ④ Defective indoor controller board	①—③ Check resistance value of thermistor. 0°C .....15.0 kΩ 10°C .....9.6 kΩ 20°C .....6.3 kΩ 30°C .....4.3 kΩ 40°C .....3.0 kΩ  If you put force on (draw or bend) the lead wire with measuring resistance value of thermistor, breaking of wire or contact failure can be detected. ② Check contact failure of connector (CN20) on the indoor controller board. Refer to "9-7. TEST POINT DIAGRAM". Turn the power on again and check restart after inserting connector again. ④ Check room temperature display on remote controller. Replace indoor controller board if there is abnormal difference with actual room temperature.  Turn the power off, and on again to operate after check.
P2	<b>Pipe temperature thermistor/Liquid (TH2)</b> ① The unit is in 3-minute resume prevention mode if short/open of thermistor is detected. Abnormal if the unit does not reset normally after 3 minutes. (The unit returns to normal operation, if it has been reset normally.) ② Constantly detected during cooling, drying, and heating (except defrosting) operation Short: 90°C or more Open: -40°C or less	① Defective thermistor characteristics ② Contact failure of connector (CN44) on the indoor controller board (Insert failure) ③ Breaking of wire or contact failure of thermistor wiring ④ Defective refrigerant circuit is causing thermistor temperature of 90°C or more or -40°C or less.  ⑤ Defective indoor controller board	①—③ Check resistance value of thermistor. For characteristics, refer to (P1) above. ② Check contact failure of connector (CN44) on the indoor controller board. Refer to "9-7. TEST POINT DIAGRAM". Turn the power on and check restart after inserting connector again. ④ Check pipe <liquid> temperature with remote controller in test run mode. If pipe <liquid> temperature is extremely low (in cooling mode) or high (in heating mode), refrigerant circuit may be defective. ⑤ Check pipe <liquid> temperature with remote controller in test run mode. If there is extremely difference with actual pipe <liquid> temperature, replace indoor controller board.  Turn the power off, and on again to operate after check.
P4	<b>Contact failure of drain float switch (CN4F)</b> • Extract when the connector of drain float switch is disconnected. (③ and ④ of connector CN4F is not short-circuited.) • Constantly detected during operation	① Contact failure of connector (Insert failure)  ② Defective indoor controller board	① Check contact failure of float switch connector. Turn the power on again and check after inserting connector again. ② Operate with connector (CN4F) short-circuited. Replace indoor controller board if abnormality reappears.
P5	<b>Drain overflow protection operation</b> ① Suspensive abnormality, if drain float switch is detected to be underwater for 1 minute and 30 seconds continuously with drain pump on. Compressor and indoor fan will be turned off. ② Drain pump is abnormal if the condition above is detected during suspensive abnormality. ③ Constantly detected during drain pump operation	① Malfunction of drain pump ② Defective drainage Clogged drain pump Clogged drain pipe ③ Defective drain float switch Catch of drain float switch or malfunction of moving parts cause drain float switch to be detected under water (Switch On) ④ Defective indoor-controller board	① Check if drain-up machine works. ② Check drain function.  ③ Remove drain float switch connector CN4F and check if it is short (Switch On) with the moving part of float switch UP, or OPEN with the moving part of float switch down. Replace float switch if it is short with the moving part of float switch down. ④ Replace indoor controller board if it is short-circuited between ③—④ of the drain float switch connector CN4F and abnormality reappears.  It is not abnormal if there is no problem about the above-mentioned ①—④. Turn the power off, and on again to operate after check.

Check code	Abnormal point and detection method	Cause	Countermeasure
P6	<p><b>Freezing/overheating protection is working</b></p> <p>① Freezing protection (Cooling mode) The unit is in 6-minute resume prevention mode if pipe &lt;liquid or condenser/evaporator&gt; temperature stays under <math>-15^{\circ}\text{C}</math> for 3 minutes, 3 minutes after the compressor started. Abnormal if it stays under <math>-15^{\circ}\text{C}</math> for 3 minutes again within 16 minutes after 6-minute resume prevention mode.</p> <p>② Overheating protection (Heating mode) The unit is in 6-minute resume prevention mode if pipe &lt;liquid or condenser/evaporator&gt; temperature is detected as over <math>70^{\circ}\text{C}</math> after the compressor started. Abnormal if the temperature of over <math>70^{\circ}\text{C}</math> is detected again within 30 minutes after 6-minute resume prevention mode.</p>	<p>(Cooling or drying mode)</p> <p>① Clogged filter (reduced airflow) ② Short cycle of air path ③ Low-load (low temperature) operation out of the tolerance range ④ Defective indoor fan motor • Fan motor is defective. • Indoor controller board is defective.</p> <p>⑤ Defective outdoor fan control ⑥ Overcharge of refrigerant ⑦ Defective refrigerant circuit (clogs)</p> <p>(Heating mode)</p> <p>① Clogged filter (reduced airflow) ② Short cycle of air path ③ Overload (high temperature) operation out of the tolerance range ④ Defective indoor fan motor • Fan motor is defective. • Indoor controller board is defective.</p> <p>⑤ Defective outdoor fan control ⑥ Overcharge of refrigerant ⑦ Defective refrigerant circuit (clogs) ⑧ Bypass circuit of outdoor unit is defective.</p>	<p>(Cooling or drying mode)</p> <p>① Check clogs of the filter. ② Remove shields.</p> <p>④ Refer to "9-6. HOW TO CHECK THE PARTS".</p> <p>⑤ Check outdoor fan motor. ⑥⑦ Check operating condition of refrigerant circuit.</p> <p>(Heating mode)</p> <p>① Check clogs of the filter. ② Remove shields.</p> <p>④ Refer to "9-6. HOW TO CHECK THE PARTS".</p> <p>⑤ Check outdoor fan motor. ⑥–⑧ Check operating condition of refrigerant circuit.</p>
P8	<p><b>Pipe temperature</b> &lt;Cooling mode&gt; Detected as abnormal when the pipe temperature is not in the cooling range 3 minutes after compressor start and 6 minutes after the liquid or condenser/evaporator pipe is out of cooling range. Note 1: It takes at least 9 minutes to detect. Note 2: Abnormality P8 is not detected in drying mode. Cooling range: <math>-3^{\circ}\text{C} \geq (\text{TH}-\text{TH1})</math> TH: Lower temperature between liquid pipe temperature (TH2) and condenser/evaporator temperature (TH5) TH1: Intake temperature</p> <p>&lt;Heating mode&gt; When 10 seconds have passed after the compressor starts operation and the hot adjustment mode has finished, the unit is detected as abnormal when condenser/evaporator pipe temperature is not in heating range within 20 minutes.</p> <p>Note 3: It takes at least 27 minutes to detect abnormality. Note 4: It excludes the period of defrosting. (Detection restarts when defrosting mode is over.) Heating range: <math>3^{\circ}\text{C} \leq (\text{TH5}-\text{TH1})</math></p>	<p>① Slight temperature difference between indoor room temperature and pipe &lt;liquid or condenser/evaporator&gt; temperature thermistor • Shortage of refrigerant • Disconnected holder of pipe &lt;liquid or condenser/evaporator&gt; thermistor • Defective refrigerant circuit</p> <p>② Reverse connection of extension pipe (on plural units connection) ③ Reverse wiring of indoor/outdoor unit connecting wire (on plural units connection) ④ Defective detection of indoor room temperature and pipe &lt;condenser/evaporator&gt; temperature thermistor ⑤ Stop valve is not opened completely.</p>	<p>①–④ Check pipe &lt;liquid or condenser/evaporator&gt; temperature with room temperature display on remote controller and outdoor controller circuit board. Pipe &lt;liquid or condenser/evaporator&gt; temperature display is indicated by setting SW2 of outdoor controller circuit board as follows.</p> <p>(Conduct temperature check with outdoor controller circuit board after connecting 'A-Control Service Tool(PAC-SK52ST)').</p> <p>②③ Check reverse connection of extension pipe or reverse wiring of indoor/outdoor unit connecting wire.</p>

Check code	Abnormal point and detection method	Cause	Countermeasure
P9	<b>Pipe temperature thermistor/ Condenser-Evaporator (TH5)</b> ① The unit is in 3-minute resume protection mode if short/open of thermistor is detected. Abnormal if the unit does not get back to normal within 3 minutes. (The unit returns to normal operation, if it has been reset normally.) ② Constantly detected during cooling, drying, and heating operation (except defrosting) Short: 90°C or more Open: -40°C or less	① Defective thermistor characteristics ② Contact failure of connector (CN44) on the indoor controller board (Insert failure) ③ Breaking of wire or contact failure of thermistor wiring ④ Temperature of thermistor is 90°C or more or -40°C or less caused by defective refrigerant circuit. ⑤ Defective indoor controller board	①—③ Check resistance value of thermistor. For characteristics, refer to (P1). ② Check contact failure of connector (CN44) on the indoor controller board. Refer to "9-7. TEST POINT DIAGRAM". Turn the power on and check restart after inserting connector again. ④ Operate in test run mode and check pipe <condenser/evaporator> temperature with outdoor controller circuit board. If pipe <condenser/evaporator> temperature is extremely low (in cooling mode) or high (in heating mode), refrigerant circuit may have defect. ⑤ Operate in test run mode and check pipe <condenser/evaporator> temperature with outdoor control circuit board. If there is extreme difference with actual pipe <condenser/evaporator> temperature, replace indoor controller board. There is no abnormality if none of above comes within the unit. Turn the power off and on again to operate. ( In case of checking pipe temperature with outdoor controller circuit board, be sure to connect A-control service tool (PAC-SK52ST). )
PL	<b>Abnormal refrigerant circuit</b> During Cooling, Dry, or Auto Cooling operation, the following conditions are regarded as failures when detected for 1 second. a) The compressor continues to run for 30 or more seconds. b) The liquid pipe temperature or the condenser/evaporator temperature is 75°C or more. <b><u>These detected errors will not be cancelled until the power source is reset.</u></b>	① Abnormal operation of 4-way valve ② Disconnection of or leakage in refrigerant pipes ③ Air into refrigerant piping ④ Abnormal operation (no rotation) of indoor fan · Defective fan motor. · Defective indoor control board. ⑤ Defective refrigerant circuit (clogging)	① <b><u>When this error occurs, be sure to replace the 4-way valve.</u></b> ② Check refrigerant pipes for disconnection or leakage. ③ After the recovery of refrigerant, vacuum dry the whole refrigerant circuit. ④ Refer to "9-6-2. DC fan motor (fan motor/ indoor controller circuit board)". ⑤ Check refrigerant circuit for operation. <b><u>To avoid entry of moisture or air into refrigerant circuit which could cause abnormal high pressure, purge air in refrigerant circuit or replace refrigerant.</u></b>
E0 or E4	<b>Remote controller transmission error(E0)/signal receiving error(E4)</b> ① Abnormal if main or sub remote controller cannot receive any transmission normally from indoor unit of refrigerant address "0" for 3 minutes. (Check code: E0) ② Abnormal if sub remote controller could not receive any signal for 2 minutes. (Check code: E0) ③ Abnormal if indoor controller board cannot receive any data normally from remote controller board or from other indoor controller board for 3 minutes. (Check code: E4) ④ Indoor controller board cannot receive any signal from remote controller for 2 minutes. (Check code: E4)	① Contact failure at transmission wire of remote controller ② All remote controllers are set as "sub" remote controller. In this case, E0 is displayed on remote controller, and E4 is displayed at LED (LED1, LED2) on the outdoor controller circuit board. ③ Miswiring of remote controller ④ Defective transmitting receiving circuit of remote controller ⑤ Defective transmitting receiving circuit of indoor controller board of refrigerant addresses "0". ⑥ Noise has entered into the transmission wire of remote controller.	① Check disconnection or looseness of indoor unit or transmission wire of remote controller. ② Set one of the remote controllers "main" if there is no problem with the action above. ③ Check wiring of remote controller. • Total wiring length: maximum 500 m (Do not use cable with 3 or more cores.) • The number of connecting indoor units: maximum 16 units • The number of connecting remote controller: maximum 2 units When it is not the above-mentioned problem of ①—③ ④ Diagnose remote controllers. a) When "RC OK" is displayed, Remote controllers have no problem. Turn the power off, and on again to check. If abnormality generates again, replace indoor controller board. b) When "RC NG" is displayed, Replace remote controller. c) When "RC E3" or "ERC 00-66" is displayed, noise may be causing abnormality. Note: If the unit is not normal after replacing indoor controller board in group control, indoor controller board of address "0" may be abnormal.



Check code	Abnormal point and detection method	Cause	Countermeasure
E3 or E5	<b>Remote controller transmission error(E3)/signal receiving error(E5)</b> ① Abnormal if remote controller could not find blank of transmission path for 6 seconds and could not transmit. (Check code: E3) ② Remote controller receives transmitted data at the same time and compares the received and transmitted data. Abnormal if these data are judged to be different 30 continuous times. (Check code: E3) ③ Abnormal if indoor controller board could not find blank of transmission path. (Check code: E5) ④ Indoor controller board receives transmitted data at the same time and compares the received and transmitted data. Abnormal if these data are judged to be different 30 continuous times. (Check code: E5)	① 2 remote controllers are set as "main." (In case of 2 remote controllers) ② Remote controller is connected with 2 indoor units or more. ③ Repetition of refrigerant address ④ Defective transmitting receiving circuit of remote controller ⑤ Defective transmitting receiving circuit of indoor controller board ⑥ Noise has entered into transmission wire of remote controller.	① Set a remote controller to main, and the other to sub. ② Remote controller is connected with only one indoor unit. ③ The address changes to a separate setting. ④–⑥ Diagnose remote controller. a) When "RC OK" is displayed, remote controllers have no problem. Turn the power off, and on again to check. When becoming abnormal again, replace indoor controller board. b) When "RC NG" is displayed, replace remote controller. c) When "RC E3" or "ERC 00-66" is displayed, noise may be causing abnormality.
E6	<b>Indoor/outdoor unit communication error (Signal receiving error)</b> ① Abnormal if indoor controller board cannot receive any signal normally for 6 minutes after turning the power on. ② Abnormal if indoor controller board cannot receive any signal normally for 3 minutes. ③ Consider the unit abnormal under the following condition: When 2 or more indoor units are connected to an outdoor unit, indoor controller board cannot receive a signal for 3 minutes from outdoor controller circuit board, a signal which allows outdoor controller circuit board to transmit signals.	① Contact failure, short circuit or, miswiring (reverse wiring) of indoor/outdoor unit connecting wire ② Defective transmitting receiving circuit of indoor controller board ③ Defective transmitting receiving circuit of indoor controller board ④ Noise has entered into indoor/outdoor unit connecting wire.	Check LED display on the outdoor control circuit board. (Connect A-control service tool, PAC-SK52ST.) Refer to outdoor unit service manual. ① Check disconnection or looseness of indoor/outdoor unit connecting wire of indoor unit or outdoor unit. Check all the units in case of twin triple indoor unit system. ②–④ Turn the power off, and on again to check. If abnormality occurs again, replace indoor controller board or outdoor controller circuit board. Note: Other indoor controller board may have defect in the case of twin triple indoor unit system.
E7	<b>Indoor/outdoor unit communication error (Transmitting error)</b> Abnormal if "1" receiving is detected 30 times continuously though indoor controller board has transmitted "0".	① Defective transmitting receiving circuit of indoor controller board ② Noise has entered into power supply. ③ Noise has entered into outdoor control wire.	①–③ Turn the power off, and on again to check. If abnormality occurs again, replace indoor controller board.
Fb (FB)*	<b>Indoor controller board</b> Abnormal if data cannot be read normally from the nonvolatile memory of the indoor controller board.	① Defective indoor controller board	① Replace indoor controller board. * The check code in the parenthesis indicates PAR-33MAA model.
E1 or E2	<b>Remote controller control board</b> ① Abnormal if data cannot be read normally from the nonvolatile memory of the remote controller control board. (Check code: E1) ② Abnormal if the clock function of remote controller cannot be operated normally. (Check code: E2)	① Defective remote controller	① Replace remote controller.



Check code	Abnormal point and detection method	Cause	Countermeasure
PA	<p><b>Forced compressor stop (due to water leakage abnormality)</b></p> <p>① The unit has a water leakage abnormality when the following conditions, a) and b), are satisfied while the above-mentioned detection is performed.</p> <p>a) The intake temperature subtracted with liquid pipe temperature detects to be less than -10°C for a total of 30 minutes. (When the drain sensor is detected to be NOT soaked in the water, the detection record of a) and b) will be cleared.)</p> <p>b) Drain float switch detects to be in the water for more than 15 minutes.</p> <p>Note: Once the water leakage abnormality is detected, abnormality state will not be released until the main power is reset.</p>	<p>① Drain pump trouble</p> <p>② Defective drainage · Drain pump clogging · Drain pipe clogging</p> <p>③ Open circuit of float switch</p> <p>④ Contact failure of float switch connector</p> <p>⑤ Dew condensation on float switch · Drain water trickles down lead wire. · Drain water ripples due to filter clogging.</p> <p>⑥ Extension piping connection difference at twin, triple or quadruple system</p> <p>⑦ Miswiring of indoor/outdoor connecting at twin, triple or quadruple system</p> <p>⑧ Room temperature thermistor/ liquid pipe temperature thermistor detection is defective.</p>	<p>① Check the drain pump.</p> <p>② Check whether water can be drained.</p> <p>③ Check the resistance of the float switch.</p> <p>④ Check the connector contact failure.</p> <p>⑤ Check the float switch leadwire mounted. Check the filter clogging.</p> <p>⑥ Check the piping connection.</p> <p>⑦ Check the indoor/outdoor connecting wires.</p> <p>⑧ Check the room temperature display of remote controller. Check the indoor liquid pipe temperature display of outdoor controller board.</p>
Pb	<b>Fan motor trouble</b>	<p>① Defective fan motor</p> <p>② Defective indoor controller board</p> <p>③ Contact failure of fan motor connector</p>	<p>①-③ Refer to "9-6-2. DC Fan Motor (fan motor/ indoor controller board)".</p>

## 9-4. TROUBLESHOOTING OF PROBLEMS

Note: Refer to the outdoor unit's service manual for the detail of remote controller.

Phenomena	Cause	Countermeasure
(1)LED2 on indoor controller board is off.	<ul style="list-style-type: none"> <li>When LED1 on indoor controller board is also off.</li> </ul> <ol style="list-style-type: none"> <li>Power supply of rated voltage is not supplied to outdoor unit.</li> <li>Defective outdoor controller circuit board</li> <li>Power supply of 220–240 V is not supplied to indoor unit.</li> <li>Defective indoor controller board</li> </ol> <p><b>(For the separate indoor/outdoor unit power supply system)</b></p> <ol style="list-style-type: none"> <li>Power supply of 220–240 V AC is not supplied to indoor unit.</li> <li>The connectors of the optional replacement kit are not used.</li> <li>Defective indoor controller board</li> </ol>	<ol style="list-style-type: none"> <li>Check the voltage of outdoor power supply terminal block (L, N) or (L<sub>3</sub>, N). <ul style="list-style-type: none"> <li>When 220–240 V AC is not detected, check the power wiring to outdoor unit and the breaker.</li> <li>When 220–240 V AC is detected, check ② (below).</li> </ul> </li> <li>Check the voltage between outdoor terminal block S1 and S2. <ul style="list-style-type: none"> <li>When 220–240 V AC is not detected, —check the fuse on outdoor controller circuit board.</li> <li>—check the wiring connection.</li> <li>When 220–240 V AC is detected, check ③ (below).</li> </ul> </li> <li>Check the voltage between indoor terminal block S1 and S2. <ul style="list-style-type: none"> <li>When 220–240 V AC is not detected, check indoor/outdoor unit connecting wire for miswiring.</li> <li>When 220–240 V AC is detected, check ④ (below).</li> </ul> </li> <li>Check the fuse on indoor controller board. Check the wiring connection. If no problem is found, indoor controller board is defective.</li> </ol>
	<ul style="list-style-type: none"> <li>When LED1 on indoor controller board is lit.</li> </ul> <ol style="list-style-type: none"> <li>Mis-setting of refrigerant address for outdoor unit (There is no unit corresponding to refrigerant address "0".)</li> </ol>	<ol style="list-style-type: none"> <li>Check again the setting of refrigerant address for outdoor unit. Set the refrigerant address to "0". (For grouping control system under which 2 or more outdoor units are connected, set one of the units to "0".) Set refrigerant address using SW1 (3-6) on outdoor controller circuit board.</li> </ol>



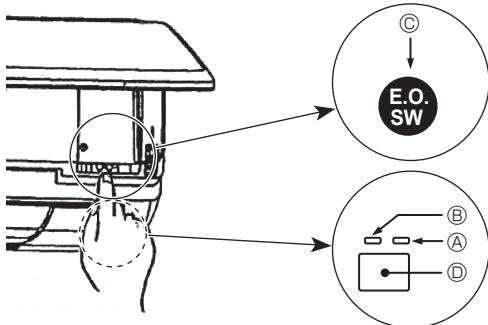
Note: Refer to the outdoor unit's service manual for the detail of remote controller.

Phenomena	Cause	Countermeasure
(2)LED2 on indoor controller board is blinking.	<ul style="list-style-type: none"> <li>• When LED1 on indoor controller board is also blinking.</li> </ul> <p>① Connection failure of indoor/outdoor unit connecting wire</p>	<p>① Check indoor/outdoor unit connecting wire for connection failure.</p>
	<ul style="list-style-type: none"> <li>• When LED1 is lit.</li> </ul> <p>① Miswiring of remote controller wires Under twin triple indoor unit system, 2 or more indoor units are wired together.</p> <p>② Refrigerant address for outdoor unit is wrong or not set. Under grouping control system, there are some units whose refrigerant addresses are 0.</p> <p>③ Short-circuit of remote controller wires</p> <p>④ Defective remote controller</p>	<p>① Check the connection of remote controller wires in case of twin triple indoor unit system. When 2 or more indoor units are wired in one refrigerant system, connect remote controller wires to one of those units.</p> <p>② Check the setting of refrigerant address in case of grouping control system. If there are some units whose refrigerant addresses are 0 in one group, set one of the units to 0 using SW1 (3-6) on outdoor controller circuit board.</p> <p>③④ Remove remote controller wires and check LED2 on indoor controller board.</p> <ul style="list-style-type: none"> <li>• When LED2 is blinking, check the short-circuit of remote controller wires.</li> <li>• When LED2 is lit, connect remote controller wires again and: if LED2 is blinking, remote controller is defective; if LED2 is lit, connection failure of remote controller terminal block, etc. has returned to normal.</li> </ul>
(3)Upward/downward vane performance failure	<p>① The vane is not downward during defrosting and heat preparation and when the thermostat is OFF in HEAT mode. (Working of COOL protection function)</p> <p>② Vane motor does not rotate.</p> <ul style="list-style-type: none"> <li>• Defective vane motor</li> <li>• Breaking of wire or connection failure of connector</li> </ul> <p>③ Upward/downward vane does not work.</p> <ul style="list-style-type: none"> <li>• The vane is set to fixed position.</li> </ul>	<p>① Normal operation (The vane is set to horizontal regardless of remote control.)</p> <p>② Check ② (left).</p> <ul style="list-style-type: none"> <li>• Check the vane motor. (Refer to 9-6. HOW TO CHECK THE PARTS.)</li> <li>• Check for breaking of wire or connection failure of connector.</li> </ul> <p>③ Normal operation (Each connector on vane motor side is disconnected or setting the fixed vanes by wired remote controller.)</p>
(4)Receiver for wireless remote controller	<p>① Weak batteries of wireless remote controller</p> <p>② Contact failure of connector (CNB) on wireless remote controller board (Insert failure)</p> <p>③ Contact failure of connector (CN90) on indoor controller board (Insert failure)</p> <p>④ Contact failure of connector between wireless remote controller board and indoor controller board</p>	<p>① Replace batteries of wireless remote controller.</p> <p>②—④</p> <p>Check contact failure of each connector. If no problems are found of connector, replace indoor controller board. When the same trouble occurs even if indoor controller board is replaced, replace wireless remote controller board.</p>



## 9-5. EMERGENCY OPERATION

### 9-5-1. When wireless remote controller fails or its battery is exhausted



#### When the remote controller cannot be used

When the batteries of the remote controller run out or the remote controller malfunctions, the emergency operation can be done using the emergency buttons.

- Ⓐ DEFROST/STAND BY lamp (ORANGE)
- Ⓑ Operation lamp (GREEN)
- Ⓒ Emergency operation switch (cooling/heating)
- Ⓓ Receiver

- Each press of the emergency operation switch will toggle the operation mode.
- Check "COOL/HEAT" with the operation monitor display. (The display will appear orange for 5 seconds after pressing the emergency operation switch.)

#### [Heat pump type]



#### [Cooling Only type]



#### Operation Monitor Display

	GREEN	ORANGE	
STOP	○	○	The orange lamp follows the switch operation as indicated at the left for 5 seconds, and then it will return to the normal display.
COOL	●	○	
HEAT	●	●	

○ Turning off ● Lighting

Details of emergency mode are as shown below.

Operation Mod	COOL	HEAT
Set Temperature	24°C	24°C
Fan Speed	High	High
Airflow Direction Up and Down	Horizontal	Downward

### 9-5-2. When wired remote controller or indoor unit microcomputer fails

1. When the wired remote control or the indoor unit microcomputer has failed, but all other components work properly, Setting the switch (SWE) on the indoor controller board ON will begin the indoor unit Emergency Operation.

When Emergency Operation is activated, the indoor unit operates as follows:

- (1) Indoor fan is running at high speed. (2) Drain pump is working. (option)

Note on the wireless remote control

When the remote control does not function, it is possible to activate Emergency Operation by using the indoor unit Emergency Operation switch.

However, if the indoor unit microcomputer has failed, it is necessary to proceed with points 2 and 3 below as in the case of the wired remote control.

2. When you activate Emergency Operation of the cooling or heating, you have to set the switch (SWE) on the indoor controller board and activate Emergency Operation of the outdoor unit.

For details on how to activate Emergency Operation of the outdoor unit, refer to the outdoor unit wiring diagram.

3. Before you activate Emergency Operation, check the following points:

- (1) Emergency Operation cannot be activated when:
  - the outdoor unit malfunctions. • the indoor fan malfunctions.
  - it has detected the malfunction of drain-up machine during self-diagnosing.
- (2) Emergency Operation becomes continuous only by switching the power source on/off.
  - ON/OFF on the remote control or temperature control, etc. does not function.
- (3) Avoid operating for a long time when the outdoor unit begins defrosting while Emergency Operation of the heating is activated, because it will start to blow cold air.
- (4) Emergency cooling should be limited to 10 hours maximum (The indoor unit heat exchanger may freeze).
- (5) After Emergency Operation has been deactivated, set the switches, etc. to their original positions.
- (6) Movement of the vanes does not work in Emergency Operation, therefore you have to slowly set them manually to the appropriate position.

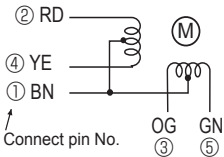
## 9-6. HOW TO CHECK THE PARTS

**PKA-M35HA**  
**PKA-M35HA-ER**

**PKA-M50HA**  
**PKA-M50HA-ER**

**PKA-M35HAL**  
**PKA-M35HAL-ER**

**PKA-M50HAL**  
**PKA-M50HAL-ER**

Parts name	Check points												
Room temperature thermistor (TH1) Pipe temperature thermistor/liquid(TH2) Condenser/evaporator temperature thermistor (TH5)	Disconnect the connector then measure the resistance with a tester.  Refer to “9-6-1. Thermistor”.												
Vane motor (MV) 	Measure the resistance between the terminals using a tester. (Coil temperature 25℃) <table border="1"><thead><tr><th colspan="4">Normal</th></tr></thead><tbody><tr><td>①-② Brown-Red</td><td>①-③ Brown-Orange</td><td>①-④ Brown-Yellow</td><td>①-⑤ Brown-Green</td></tr><tr><td colspan="4">350" ± 7%</td></tr></tbody></table>	Normal				①-② Brown-Red	①-③ Brown-Orange	①-④ Brown-Yellow	①-⑤ Brown-Green	350" ± 7%			
Normal													
①-② Brown-Red	①-③ Brown-Orange	①-④ Brown-Yellow	①-⑤ Brown-Green										
350" ± 7%													
Fan motor (MF)	Refer to “9-6-2. DC Fan motor (fan motor/indoor controller circuit board)”.												

### 9-6-1. Thermistor

#### <Thermistor Characteristic Graph>

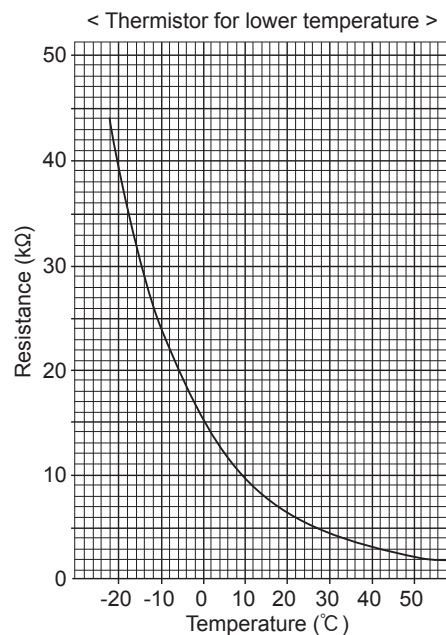
Thermistor for lower temperature

Room temperature thermistor (TH1)  
Pipe temperature thermistor/liquid (TH2)  
Condenser/evaporator temperature thermistor (TH5)

Thermistor  $R_0=15k\Omega \pm 3\%$   
Fixed number of  $B=3480 \pm 2\%$

$$R_t = 15 \exp \left\{ 3480 \left( \frac{1}{273+t} - \frac{1}{273} \right) \right\}$$

0°C	15 kΩ
10°C	9.6 kΩ
20°C	6.3 kΩ
25°C	5.4 kΩ
30°C	4.3 kΩ
40°C	3.0 kΩ



## 9-6-2. DC Fan motor (fan motor/indoor controller circuit board)

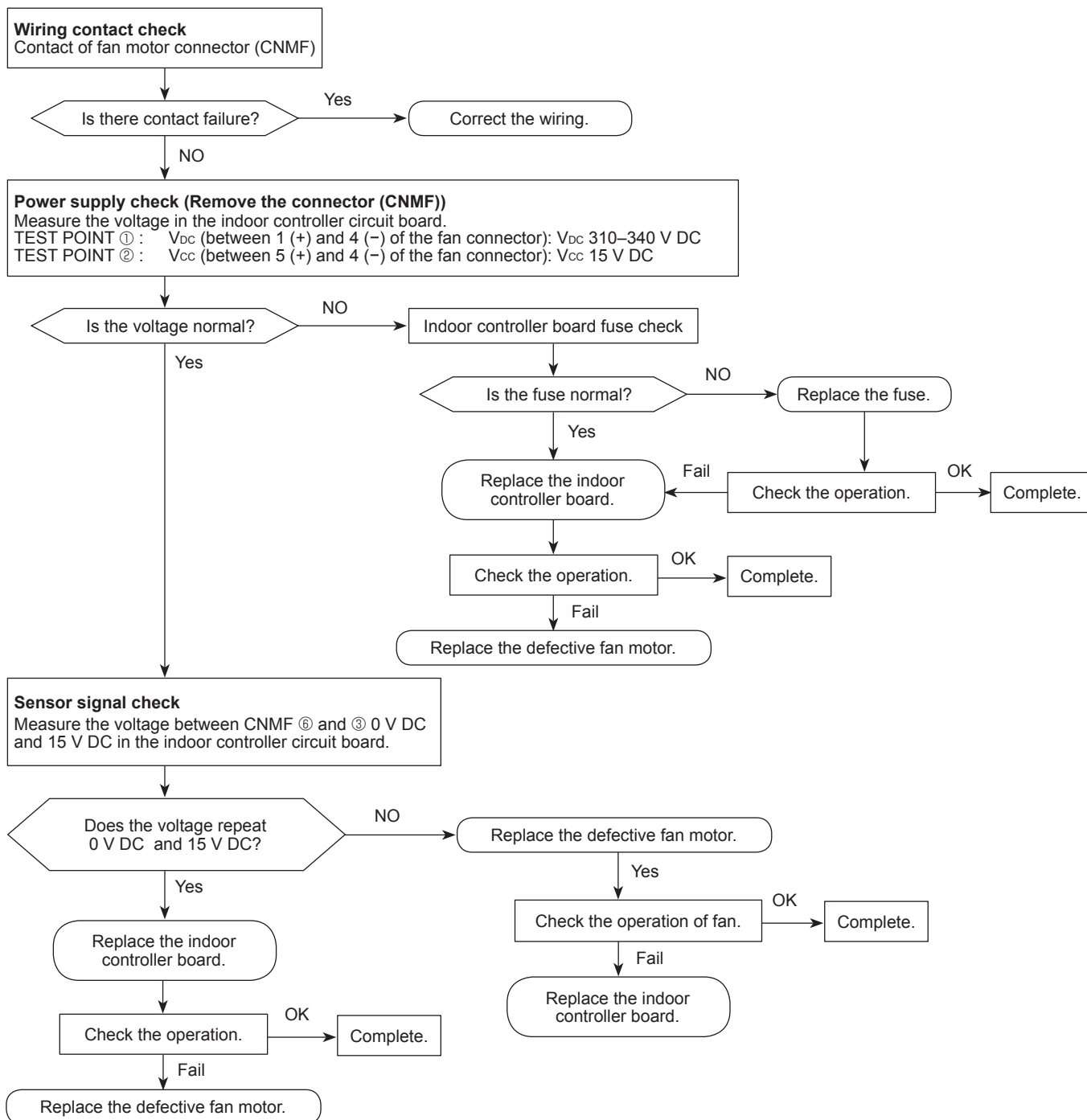
### Check method of DC fan motor (fan motor/indoor controller circuit board)

#### ① Notes

- High voltage is applied to the connector (CNMF) for the fan motor. Pay attention to the service.
- Do not pull out the connector (CNMF) for the motor with the power supply on.  
(It causes trouble of the indoor controller circuit board and fan motor.)

#### ② Self check

Symptom : The indoor fan cannot rotate.



Symptom: The fan motor does not stop when pressing the stop button on the remote controller.  
The fan motor starts to rotate when turning on the breaker.

Process: The connector for emergency operation on the indoor controller board is possibly set to ON.  
Check the setting of SWE.  
Set SWE to OFF if it is set to ON.

## 9-7. TEST POINT DIAGRAM

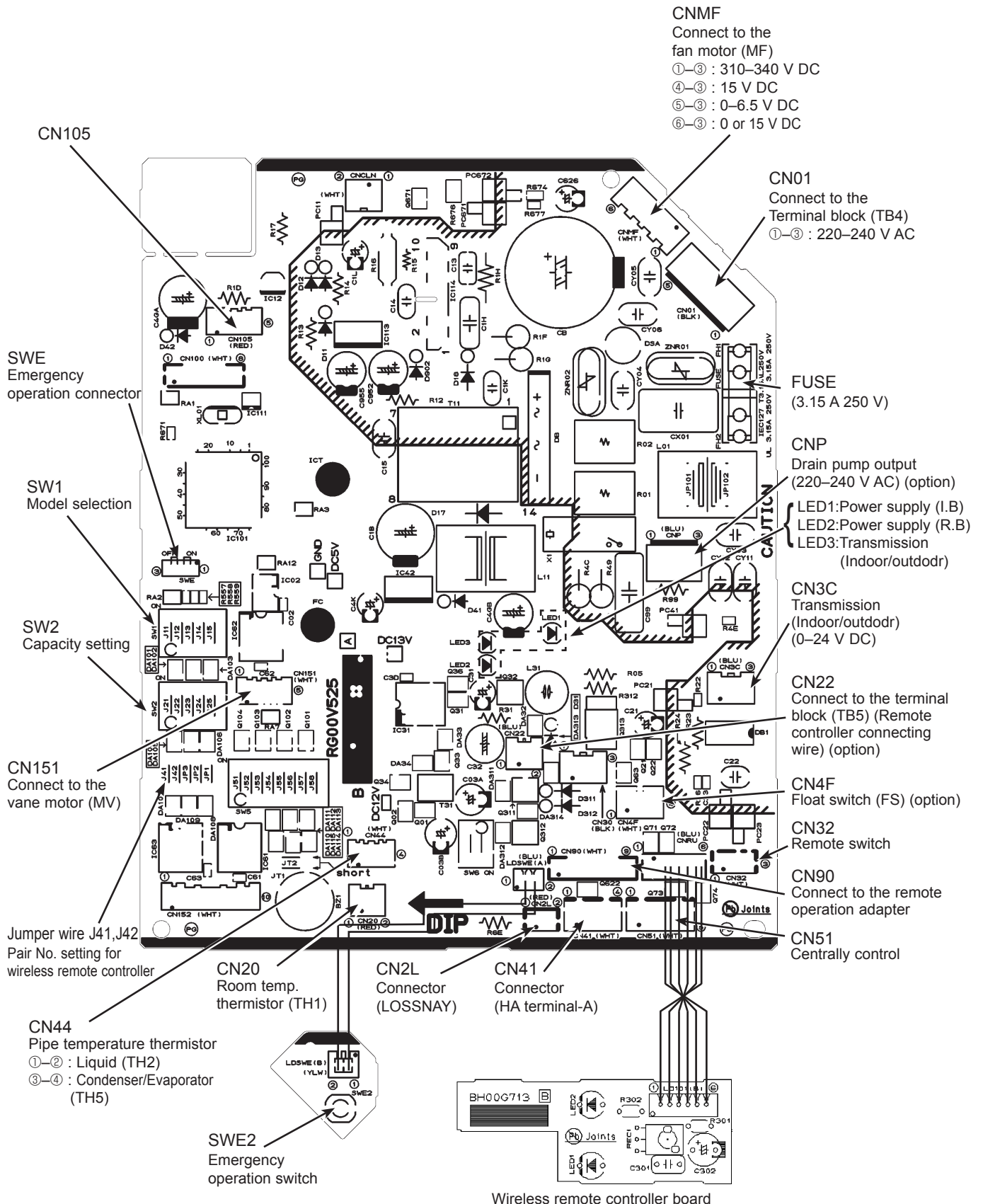
Indoor controller board

PKA-M35HA  
PKA-M35HA-ER

PKA-M50HA  
PKA-M50HA-ER

PKA-M35HAL  
PKA-M35HAL-ER

PKA-M50HAL  
PKA-M50HAL-ER



## 9-8. FUNCTIONS OF DIP SWITCH AND JUMPER WIRE

Each function is controlled by the DIP switch and the jumper wire on the indoor controller board.

The black square (■) indicates a switch position.

Jumper wire	Functions	Setting by the dip switch and jumper wire	Remarks																														
SW1	Model settings	<table><tr><th>MODELS</th><th>SETTING</th></tr><tr><td>PKA-M-HA(L)</td><td><table><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>ON OFF</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></td></tr></table>	MODELS	SETTING	PKA-M-HA(L)	<table><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>ON OFF</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>	1	2	3	4	5	ON OFF																					
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PKA-M-HA(L)	<table><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>ON OFF</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>	1	2	3	4	5	ON OFF																										
1	2	3	4	5	ON OFF																												
SW2	Capacity settings	<table><tr><th>MODELS</th><th>SETTING</th></tr><tr><td>PKA-M35HA(L)</td><td><table><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>ON OFF</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></td></tr><tr><td>PKA-M50HA(L)</td><td><table><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>ON OFF</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td></tr></table></td></tr></table>	MODELS	SETTING	PKA-M35HA(L)	<table><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>ON OFF</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>	1	2	3	4	5	ON OFF							PKA-M50HA(L)	<table><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>ON OFF</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>	1	2	3	4	5	ON OFF							
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PKA-M50HA(L)	<table><tr><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>ON OFF</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>	1	2	3	4	5	ON OFF																										
1	2	3	4	5	ON OFF																												
J41 J42	Pair number setting with wireless remote controller	<table><tr><th rowspan="2">Wireless remote controller setting</th><th colspan="2">Control PCB setting</th></tr><tr><th>J41</th><th>J42</th></tr><tr><td>0</td><td>○</td><td>○</td></tr><tr><td>1</td><td>×</td><td>○</td></tr><tr><td>2</td><td>○</td><td>×</td></tr><tr><td>3-9</td><td>×</td><td>×</td></tr></table> <p>Jumper wire (○ : Short × : Open)</p>	Wireless remote controller setting	Control PCB setting		J41	J42	0	○	○	1	×	○	2	○	×	3-9	×	×	<p>&lt;Initial setting&gt; Wireless remote controller: 0 Control PCB: ○ (for both J41 and J42) 4 pair number settings are supported. The pair number settings of the wireless remote controller and indoor control PCB (J41/J42) are given in the table on the left. ('×' in the table indicates the jumper wire is disconnected.)</p>													
Wireless remote controller setting	Control PCB setting																																
	J41	J42																															
0	○	○																															
1	×	○																															
2	○	×																															
3-9	×	×																															

### 10-1. UNIT FUNCTION SETTING BY THE REMOTE CONTROLLER

Each function can be set as necessary using the remote controller. The setting of function for each unit can only be done by the remote controller.

(1) Functions available when setting the unit number to 00

Refer to the service manual that comes with each outdoor unit.

(2) Functions available when setting the unit number to 01–03 or AL (07 in case of wireless remote controller)

Function	Settings	Mode No.	Setting No.	Initial setting	Setting
Filter sign	100 Hr	07	1	○	
	2500 Hr		2		
	No filter sign indicator		3		
Fan speed	Silent	08	1	—	
	Standard		2	○	
	High ceiling		3	—	
Fan speed during the cooling thermostat is OFF	Setting fan speed	27	1		
	Stop		2		
	Extra low		3	○	

## 11-1. ROTATION FUNCTION(AND BACK-UP FUNCTION, 2ND STAGE CUT-IN FUNCTION)

Connect optional wired remote controller through Terminal Block kit (PAC-SH29TC-E) to PKA type.

### 11-1-1. Operation

#### (1) Rotation function (and Back-up function)

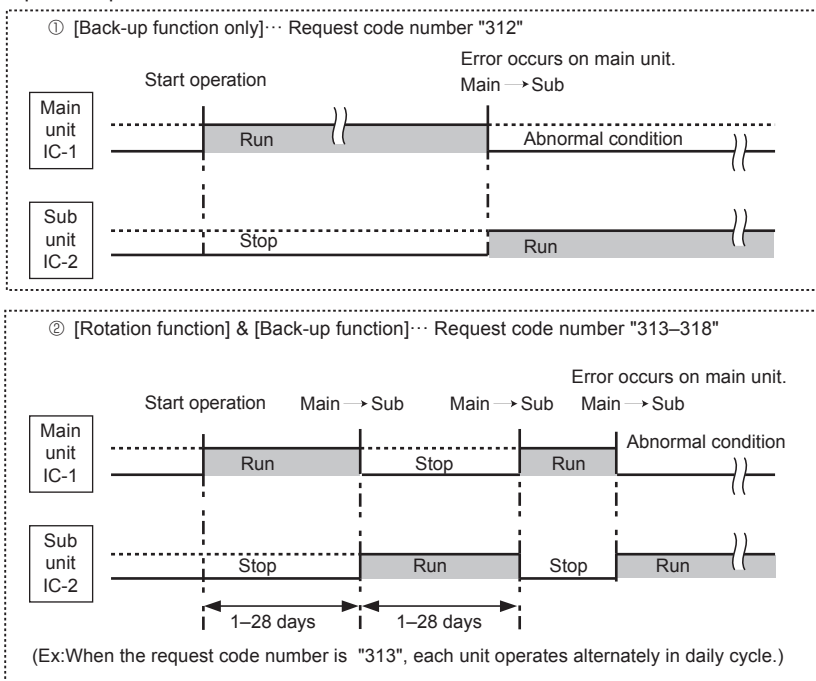
##### • Outline of functions

- Main and sub unit operate alternately according to the interval of rotation setting.
- Main and sub unit should be set by refrigerant address. (Outdoor DIP switch setting)
- Refrigerant address "00" → Main unit
- Refrigerant address "01" → Sub unit
- When an error occurs to one unit, another unit will start operation. (Back-up function)

##### • System constraint

- This function is available only by the grouping control system(INDOOR UNIT : OUTDOOR UNIT=1:1) of 2 refrigerant groups. (Refer to Fig. 1)
- Main indoor unit should be connected for wired remote controller and the transmission line (TB5) for main and sub unit should also be connected. (Refer to Fig. 1)
- (This function cannot be set by wireless remote controller.)
- Set refrigerant address of each unit. (DIP switch on the outdoor unit→Refrigerant address 00/01)

#### Operation pattern



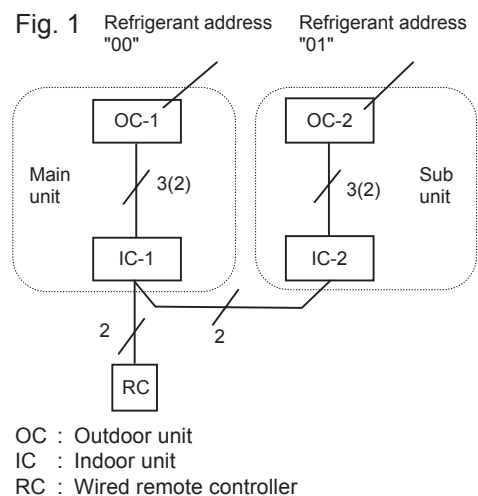
#### Note:

- When the unit is restarted to operate after turning off the power or operation OFF status, the unit which was operating will start operation.
- To operate the main unit, refer to "11-1-2. How to set rotation function(Back-up function, 2nd stage cut-in function)" and set the request code No. which is not the same as the current one, then set again the former request code No.

#### (2) 2nd stage cut-in function

##### • Outline of functions

- When the 1st unit CANNOT supply sufficient capacity for exceptionally high-demand conditions and the actual room temperature reaches set point(\*), the 2nd unit starts operation in conjunction with the 1st unit.
- Once the actual room temperature goes down to 4°C below set point(\*), the 2nd unit stops operation automatically. (\* set point = set temperature by R/C (remote controller) + 4, 6, 8°C (selectable) )
- Number of operating units is determined according to the room temperature and set point.
- When room temperature reaches higher than set point, standby unit starts. (2 units operation)
- When room temperature falls below set point -4°C, standby unit stops. (1 unit operation)

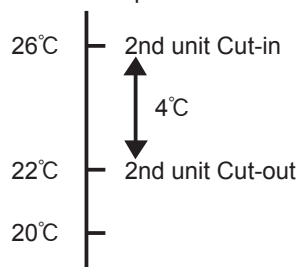




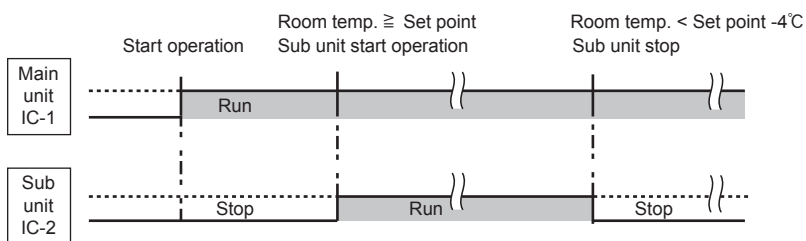
### • System constraint

- This function is available only in cooling mode.

Ex.) Set temp. by R/C = 20°C  
Set point = 26°C  
When request code number is "323".



[2nd stage cut-in function]... Request code number "322-324"



### 11-1-2. How to set rotation function(Back-up function, 2nd stage cut-in function)

You can set these functions by wired remote controller.(Maintenance monitor)

#### NOTICE

Both main and sub unit should be set in same setting.

Every time replacing indoor controller board for servicing, the function should be set again.

#### (1) Request Code List

##### Rotation setting

Setting No. (Request code)	Setting contents	Initial setting
No.1 (310)	Monitoring the request code of current setting	
No.2 (311)	Rotation and Back-up OFF (Normal group control operation)	☉
No.3 (312)	Back-up function only	
No.4 (313)	Rotation ON (Alternating interval = 1day) and back-up function	
No.5 (314)	Rotation ON (Alternating interval = 3days) and back-up function	
No.6 (315)	Rotation ON (Alternating interval = 5days) and back-up function	
No.7 (316)	Rotation ON (Alternating interval = 7days) and back-up function	
No.8 (317)	Rotation ON (Alternating interval = 14days) and back-up function	
No.9 (318)	Rotation ON (Alternating interval = 28days) and back-up function	

##### 2nd unit cut-in setting

Setting No. (Request code)	Setting contents	Initial setting
No.1 (320)	Monitoring the request code of current setting	
No.2 (321)	Cut-in function OFF	☉
No.3 (322)	Cut-in function ON (Set point = Set temp.+ 4°C [7.2°F])	
No.4 (323)	Cut-in function ON (Set point = Set temp.+ 6°C [10.8°F])	
No.5 (324)	Cut-in function ON (Set point = Set temp.+ 8°C [14.4°F])	

PKA-M35HA  
PKA-M35HA-ER

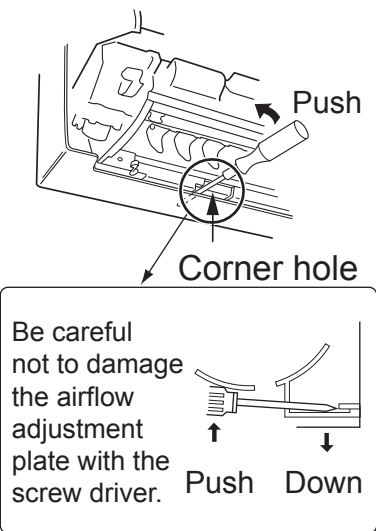
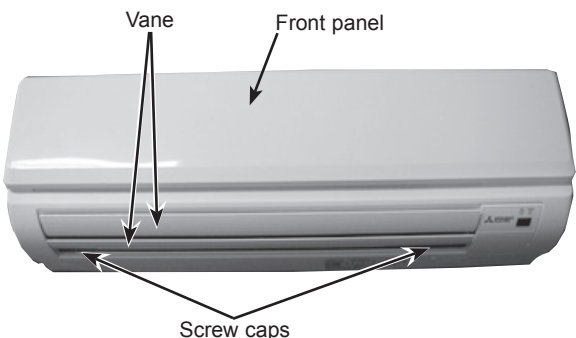
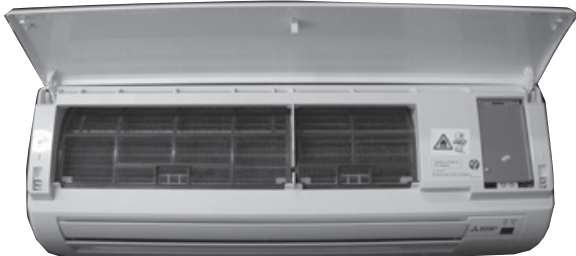
PKA-M50HA  
PKA-M50HA-ER

PKA-M35HAL  
PKA-M35HAL-ER

PKA-M50HAL  
PKA-M50HAL-ER

Be careful when removing heavy parts.

→ : Indicates the visible parts in the photos/figures.

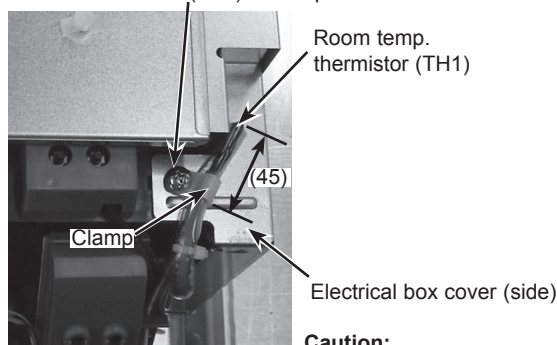
OPERATION PROCEDURE	PHOTOS & FIGURES
<p><b>1. Removing the lower side of the indoor unit from the installation plate</b></p> <ol style="list-style-type: none"> <li>(1) Remove the front panel.</li> <li>(2) Insert the screw driver to the corner hole at both left and right side as shown in the figure 1.</li> <li>(3) Push it up, then pull down the lower side of indoor unit and remove the hook.</li> </ol>	<p><b>Figure 1</b></p> 
<p><b>2. Removing the front panel</b></p> <ol style="list-style-type: none"> <li>(1) Press and unlock the knobs on both sides of the front panel and lift the front panel until it is level. Pull the hinges forward to remove the front panel. (See Photo 2)</li> <li>(2) Move the horizontal vanes in a downward direction.</li> <li>(3) Remove the screw caps of the panel. Remove the screws. (See Photo 1)</li> <li>(4) Hold the lower part of both ends of the panel and pull it slightly toward you, and then remove the panel by pushing it upward.</li> </ol>	<p><b>Photo 1</b></p>  <p><b>Photo 2</b></p> 

## OPERATION PROCEDURE

### 3. Removing the indoor controller board and wireless controller board

- (1) Remove the front panel. (Refer to procedure 2.)
- (2) Remove the room temp. thermistor TH1. (see Photo 3)
- (3) Remove the electrical box covers (screw 4 × 12).  
(See Photo 3)
- (4) Disconnect the connectors on the indoor controller board.
- (5) Remove the switch board cover.
- (6) Pull out the indoor controller board toward you, then disconnect the rest of connectors.  
Remove the indoor controller board and switch board.
- (7) Remove the holder of wireless controller board.
- (8) Disconnect the connector of wireless controller board and remove the wireless controller board from the holder.

**Photo 5** Screw of electrical box cover (side) & clamp



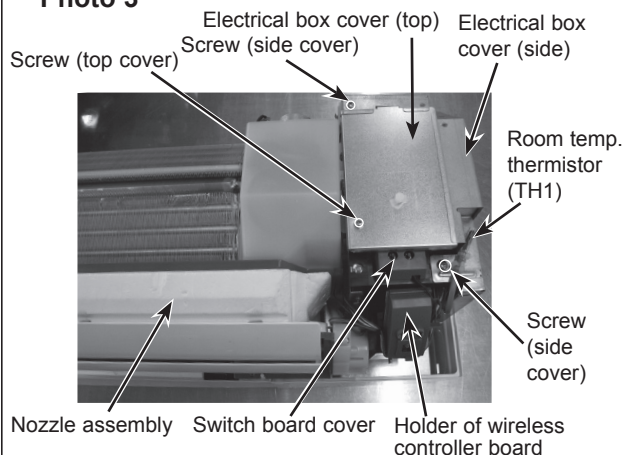
**Caution:**  
In the case that room temp. thermistor is fixed with the screw of electrical box cover (side), keep 45mm between the bottom end of clamp and the top of room temp. thermistor as Photo 5.

### 4. Removing the electrical box

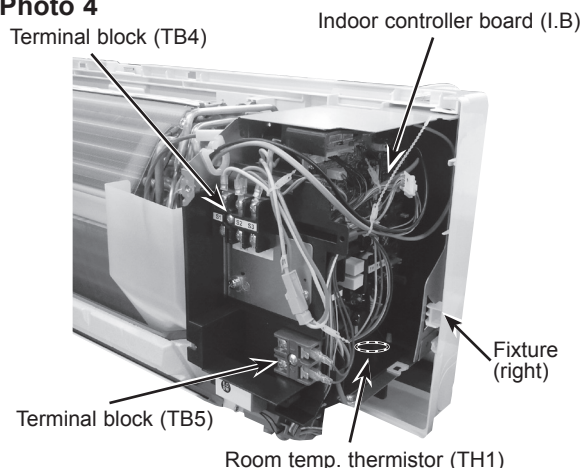
- (1) Remove the front panel. (Refer to procedure 2.)
- (2) Remove the electrical box covers. (See Photo 3)
- (3) Remove the nozzle assembly. (Refer to 5.)
- (4) Disconnect the indoor/outdoor connecting wire from terminal block (TB4).
- (5) Disconnect the wired remote controller connecting wire from terminal block (TB5 (KAL model: Optional parts))
- (6) Disconnect the connectors on the indoor controller board.
- (7) Disconnect the connector for the ground wire. (See Photo 6)
- (8) Pull the disconnected lead wire out from the electrical box.
- (9) Remove the screw of electrical box. (See Photo 7)
- (10) Push up the upper fixture (See Photo 6) catch to remove the box, then pull the right fixture (See Photo 4) and remove it from the box fixture.

## PHOTOS & FIGURES

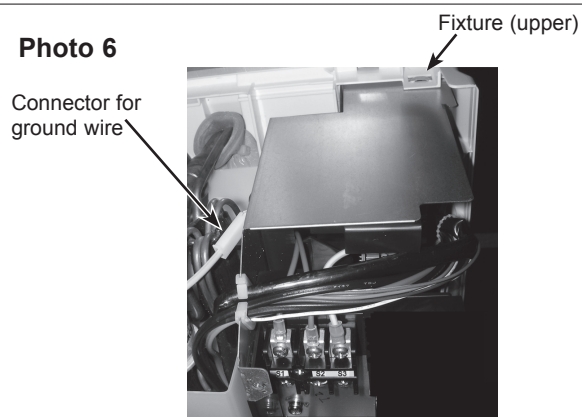
**Photo 3**



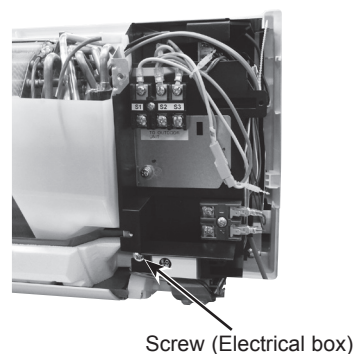
**Photo 4**



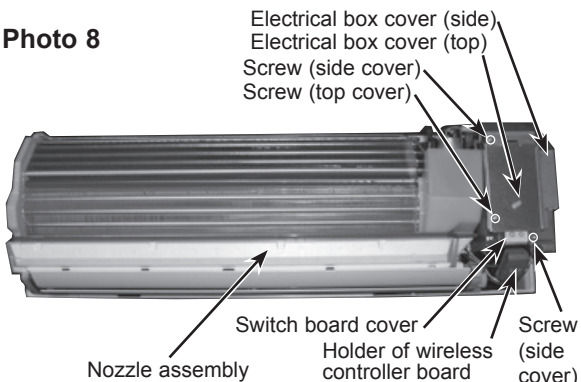
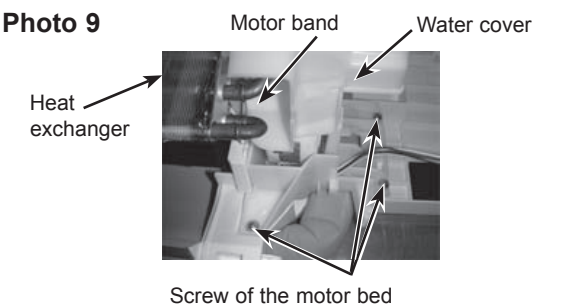
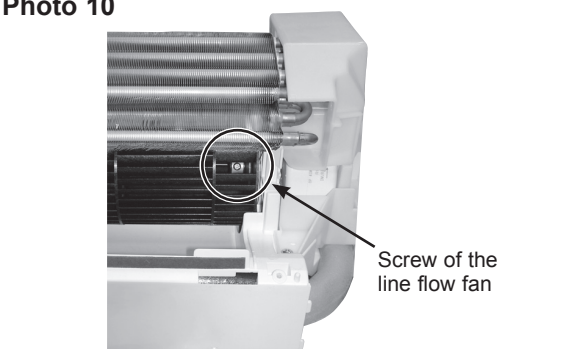
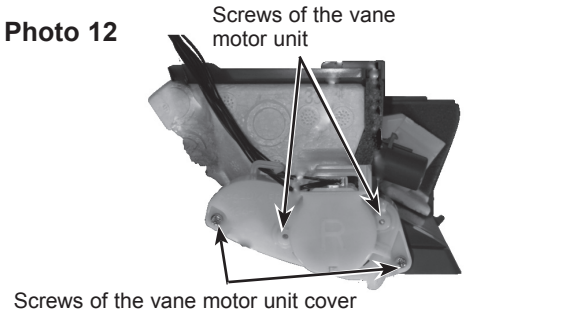
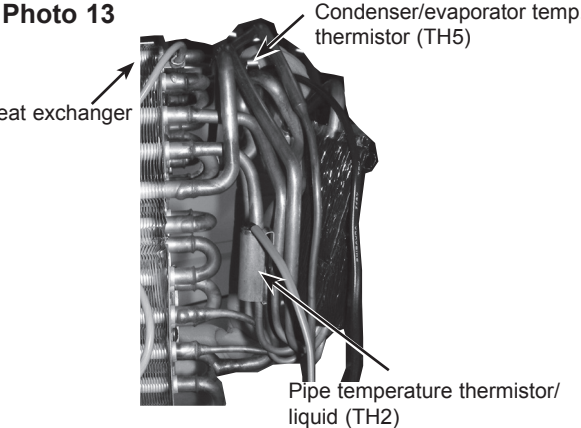
**Photo 6**

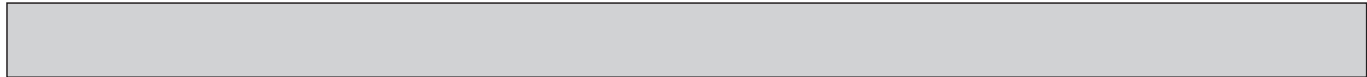


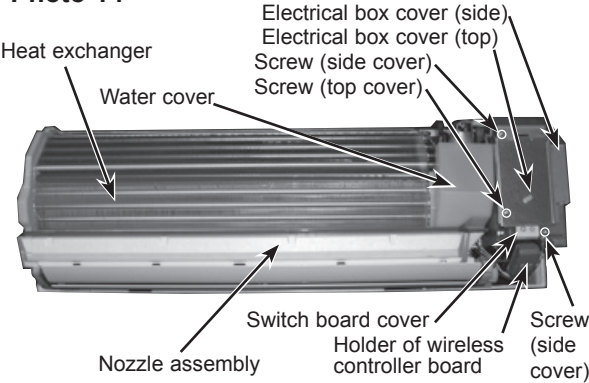
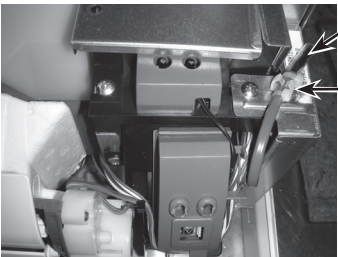
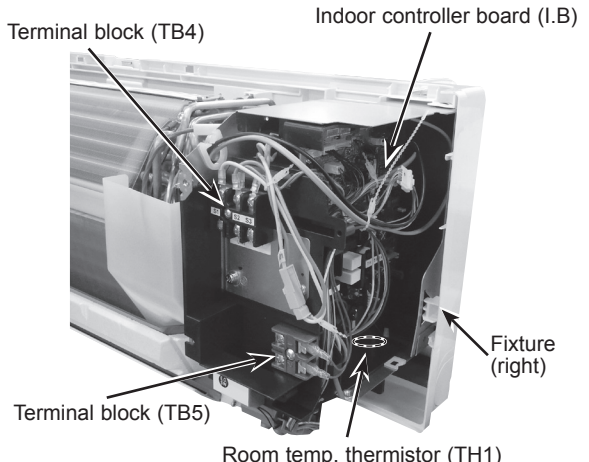
**Photo 7**





OPERATION PROCEDURE	PHOTOS & FIGURES
<p><b>5. Removing the nozzle assembly (with vane and vane motor) and drain hose</b></p> <p>(1) Remove the front panel (Refer to procedure 2.).</p> <p>(2) Remove the electrical box cover.</p> <p>(3) Disconnect the vane motor connector (CN151) on the indoor controller board.</p> <p>(4) Remove the corner box.</p> <p>(5) Pull the nozzle assembly and detach.</p> <p>(6) Push the fixture and remove the drain hose.</p>	<p><b>Photo 8</b></p>  <p>Electrical box cover (side) Electrical box cover (top) Screw (side cover) Screw (top cover) Nozzle assembly Switch board cover Holder of wireless controller board Screw (side cover)</p>
<p><b>6. Removing the indoor fan motor and the line flow fan</b></p> <p>(1) Remove the front panel (Refer to procedure 2.) and the corner box at right lower side.</p> <p>(2) Remove the electrical box (Refer to procedure 4.) and the nozzle assembly (Refer to procedure 5.).</p> <p>(3) Remove the screws fixing the motor bed. (See Photo 9)</p> <p>(4) Loosen the screw fixing the line flow fan. (See Photo 10)</p> <p>(5) Remove the motor bed together with fan motor and motor band.</p> <p>(6) Release the hooks of the motor band. Remove the motor band. Pull out the indoor fan motor.</p> <p>(7) Remove the screws fixing the left side of the heat exchanger. (See Photo 11)</p> <p>(8) Lift the heat exchanger, and pull out the line flow fan to the lower-left.</p>	<p><b>Photo 9</b></p>  <p>Motor band Water cover Heat exchanger Screw of the motor bed</p> <p><b>Photo 10</b></p>  <p>Screw of the line flow fan</p>
<p><b>7. Removing the vane motor</b></p> <p>(1) Remove the nozzle assembly. (Refer to procedure 5.)</p> <p>(2) Remove the screws of the vane motor unit, and pull out the vane motor unit.</p> <p>(3) Remove the screws of the vane motor unit cover.</p> <p>(4) Remove the vane motor from the vane motor unit.</p> <p>(5) Disconnect the connector from the vane motor.</p>	<p><b>Photo 12</b></p>  <p>Screws of the vane motor unit Screws of the vane motor unit cover</p>
<p><b>8. Removing the pipe temperature thermistor/liquid (TH2) and cond./eva. temp. thermistor (TH5)</b></p> <p>(1) Remove the front panel. (Refer to procedure 2)</p> <p>(2) Remove the electrical box cover.</p> <p>(3) Remove the motor band.</p> <p>(4) Cut the wiring fixed band.</p> <p>(5) Remove the pipe temperature thermistor/liquid (TH2) and cond/eva temperature. thermistor (TH5).</p> <p>(6) Disconnect the connector (CN44) on the indoor controller board.</p>	<p><b>Photo 13</b></p>  <p>Heat exchanger Condenser/evaporator temp. thermistor (TH5) Pipe temperature thermistor/liquid (TH2)</p>



OPERATION PROCEDURE	PHOTOS & FIGURES
<p><b>9. Removing the heat exchanger</b></p> <p>(1) Remove the front panel (Refer to procedure 2.) and the corner panel at right lower side.</p> <p>(2) Remove the electrical box (Refer to procedure 4.) and the nozzle assembly (Refer to procedure 5.).</p> <p>(3) Remove the motor band.</p> <p>(4) Remove the pipe thermistors (Refer to procedure 8.).</p> <p>(5) Disconnect the connector (CN60) on the indoor controller board and the connector for ground wire. (See Photo 6)</p> <p>(6) Remove the screws fixing the left side of the heat exchanger. (See Photo 10)</p> <p>(7) Remove the heat exchanger.</p>	<p><b>Photo 14</b></p> 
<p><b>10. Removing the room temperature thermistor</b></p> <p>(1) Remove the front panel (Refer to procedure 2.).</p> <p>(2) Remove the electrical box cover.</p> <p>(3) Remove the room temperature thermistor.</p> <p>(4) Disconnect the connector (CN20) on the indoor controller board.</p> <p><b>NOTE: When room temp. thermistor is replaced, be sure to use service parts No. R01 N20 202.</b></p> <p><b>Photo 16</b></p>  <p>Room temp. thermistor (TH1)</p> <p>Wire clip</p> <p><b>Caution:</b> There is a case that room temp. thermistor (TH1) is fixed with electrical box side cover screw.</p>	<p><b>Photo 15</b></p> 

# Mr. SLIM

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